

Deborah Carr

Melbourne, FL 32935

Home

cell

Experienced Hotel Manager responsible for driving revenues, customer/guest satisfaction, human resources, expense controls and bottom line profitability with expertise in openings and renovations.

**Strengths and Abilities**

Quality Product Delivery	Revenue Generation	Start Up Projects
Recruitment and Hiring	Budgeting and Forecasting	Renovation Projects
Team Development	P&L Management	Property Management
Guest / Customer Satisfaction	Expense Controls	Strong Communicator
Training and Motivation	Capital Expenditure Planning	Detailed with Follow Through

**Education and Skills**

Hunter College, NYC, NY      Business Administration and Elementary Education Major 3.4GPI  
 New York University, NY      Hospitality Management Certification Courses  
 CAM Licensing (Florida) 2007 (able to reapply)  
 Brevard County Substitute Teacher Crediting 2007-2008  
 Food Handlers Permit / Trainer

Intermediate Word, Excel, Outlook, Powerpoint

**Career History**

Obadon Hotels (returned)  
 The Omphoy Ocean Resort      Palm Beach, FL      10/2008-07/2011  
 Manager

- Initiated and prepared all teams for the opening of this 134 room four star oceanfront hotel
- Created and implemented all training standards for each department
- Directly responsible for Food and Beverage, Human Resources and Sales
- Interacted and coordinated with owner-developer, designer and contractors

The Brazilian Court Hotel and Condominium      Palm Beach, FL      09/2003-06/2006  
 Manager

- Oversee the daily and future needs of this complex while under renovation
- Interact and work with owner-developer, designer, contractor, leased restaurant and salon tenants and unit owners throughout project
- Hire, train and direct all supervisory and hourly team members
- Oversee Sales direction for the hotel
- Achieved Five Diamond rating within two years

The Parker Meridien NY

NYC, NY

09/1995-09/2003

Operations Manager

- Coordinated renovation of this 700 room hotel and re-branded its position in the NYC hotel market place
- Opened, trained and implemented standards for two restaurants
- Worked with local Union agents regarding employee issues
- Focused on guest / customer return factor, comment scores and service training

**Additional Positions Held** \_\_\_\_\_

Grand Bay Hotel, Coconut Grove, FL	Resident Manager	1992-1995
Doubletree Hotel, Jacksonville, FL	Manager	1990-1992
Virginia Beach Resort, VA	Food and Beverage Director	1987-1990
Grand Hyatt, NY	Catering Manager	

**References** \_\_\_\_\_

Available upon request