



September 10, 2014



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Jeffrey Epstein
358 El Brillo Way
Palm Beach FL 33480-4730

Re: Laboratory Testing by Quest Diagnostics
12/30/2013 (\$8.95); 12/30/2013 (\$2840.96); 1/3/2014 (\$59.48); 1/3/2014 (\$104.27); 1/3/2014
(\$285.45); 6/24/2014 (\$8.95); 6/24/2014 (\$1498.65)

Dear Quest Diagnostics Patient,

Quest Diagnostics recently submitted a claim to UnitedHealthcare for laboratory testing performed on your behalf. As a result of the claim, you may have received an Explanation of Benefits (EOB) from UnitedHealthcare indicating that the testing is an Out-of-Network benefit. The EOB may also have included a patient responsibility amount due to Quest Diagnostics.

The Out-of-Network benefit determination by UnitedHealthcare may differ from your prior claim experience when receiving testing by Quest Diagnostics. As such, Quest Diagnostics appealed the claim(s) for your testing with UnitedHealthcare. They upheld their decision, we believe, because of a recent reimbursement change implemented solely for Fully Insured members in select UnitedHealthcare markets.

In light of the uncertainty with your benefit coverage at the time the testing was ordered, Quest Diagnostics will extend to you a one-time exception to its general billing practices in Florida and forgive the patient responsibility amounts listed above. As a result of this action, the balance for the date of service(s) indicated above reflects a zero balance.

Quest Diagnostics is the world leading provider of diagnostics testing, information and services and is the leader in cancer diagnostics, gene-based and esoteric testing and drugs of abuse testing. While we understand that patients and physicians may have clinical preferences, you may wish to consider using a network laboratory for your future needs.

Quest Diagnostics will also notify your physician of the benefit determination by UnitedHealthcare. Discuss your options with your physician.

Quest Diagnostics remains committed to providing patients and physicians with quality diagnostics testing. If you have any questions or comments, please contact 1-866-235-0061.

Sincerely,

A handwritten signature in blue ink, appearing to read "Maria Ortega".

Maria Ortega
Regional Vice President, Southeast Region