

From: "Natalia Molotkova" <[REDACTED]>

To: "[REDACTED]" >

Subject: Round trip to STT Monday/return Tuesday [Incident: 160820-000184]

Date: Fri, 19 Aug 2016 17:42:05 +0000

[REDACTED]
To: [REDACTED]

Subject: Round trip to STT Monday/return Tuesday

From: Natalia Molotkova

Sent: 08/19/2016 01:42 PM

OK

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]

Sent: 08/19/2016 01:39 PM

keep ticket at 4:04pm please...thanks!

On Aug 19, 2016, at 1:31 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova

Sent: 08/19/2016 01:31 PM

OK, non refundable YUP fare with \$200 change fee, return in business on the wait list. Or we can do return at 145pm, it is available?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/19/2016 01:12 PM

purchase the biz /coach ticket please...thanks...hopefully the return will free up in biz

On Aug 19, 2016, at 12:51 PM, Natalia Molotkova <[REDACTED]> wrote:

From: [REDACTED]
Sent: 08/19/2016 01:00 PM

can we wait list biz on the way back?
Is there another flight that has biz avaialbe.?

On Aug 19, 2016, at 12:51 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 08/19/2016 12:51 PM

Return flight is sold out in business. So, if we do business outbound and coach return, fare is \$794.76 per person, coach round trip is \$466.76.

Fare can't be guaranteed till ticket is issued.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/19/2016 12:42 PM

thanks

On Aug 19, 2016, at 12:39 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 08/19/2016 12:39 PM

OK

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/19/2016 12:39 PM

Hi Natasha...I need round trip tickets from Miami to STT...below is the information. **Please let me know price of biz class ticket and coach:**

Monday (8/22); American
Depart Miami at 5:58pm, arrive St. Thomas Island at 8:41pm, flight 2379
(Travel time: 2 hours & 43 minutes)

Tuesday (8/23); American
Depart St. Thomas Island at 4:04pm, arrive Miami at 7pm, flight 2421
(Travel time: 2 hours & 56 minutes)

Christian Glauser, [REDACTED]
AA Frequent Flyer [REDACTED]

Chad Oppenheim, [REDACTED]
AA Frequent Flyer [REDACTED]

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Ref# 160820-000184