

**From:** Lesley Groff <[REDACTED]>  
**To:** Natalia Molotkova <[REDACTED]>  
**Subject:** Re: Biz seat available-the record locator is JAIOTC [Incident: 160824-000078]  
**Date:** Tue, 23 Aug 2016 15:35:17 +0000

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Ok. Super. If we can get it great. If not is is ok

Sent from my iPhone

On Aug 23, 2016, at 11:32 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

**To:** Lesley Groff  
**Subject:** Biz seat available-the record locator is JAIOTC  
**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:32 AM

Lesley, done with the call calling AA.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:19 AM

Thank you so much, please let me know when ticket is open.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 08/23/2016 11:18 AM

Yes!!

Sent from my iPhone

On Aug 23, 2016, at 10:58 AM, Natalia Molotkova <[REDACTED]> wrote:



**To:** Lesley Groff  
**Subject:** Biz seat available-the record locator is JAIOTC  
**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:58 AM

Lesley, I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please?  
And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



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**From:** Lesley Groff  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 08/23/2016 10:45 AM

Hi Natasha - there is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser) - can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pm - we were on a wait list... The record locator is JAIOTC

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Ref# 160824-000078

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:01 AM

I just afraid once I am done with my current call, will loose the seat, I am holding it for now, can you call AA to uncheck them? I can't divide record.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

████████████████████

(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

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Centurion Relationship Manager

████████████████████

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