

**From:** "Natalia Molotkova" <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Biz seat available-the record locator is JAIOTC [Incident: 160824-000078]

**Date:** Tue, 23 Aug 2016 16:15:02 +0000

---

**To:** [REDACTED]

**Subject:** Biz seat available-the record locator is JAIOTC

**From:** Natalia Molotkova

**Sent:** 08/23/2016 12:15 PM

They can check in...But when I separated records, AA cancelled seat assignment for Christian, will you ask him to check in online and try to get seat? Originally I got him preferred seats due to Chad's status, but now Chad is under separate record locator- AVEYWP.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova

**Sent:** 08/23/2016 11:49 AM

OK, issuing..They will have to check in again, but ask Chad to wait till new ticket is issued.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 11:48 AM

Oh my. Yes. Thx

Sent from my iPhone

On Aug 23, 2016, at 11:41 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

**To:** [REDACTED]  
**Subject:** Biz seat available-the record locator is JAIOTC  
**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:41 AM

[REDACTED] I got Chad in business class, but additional collection is 1180.00USD. OK to re-issue?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 11:39 AM

Oh geez. Ok

Sent from my iPhone

On Aug 23, 2016, at 11:35 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

**To:** [REDACTED]  
**Subject:** Biz seat available-the record locator is JAIOTC  
**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:35 AM

Agent desk told me they can't uncheck them out without canceling return flight completely, waiting for online desk help.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:32 AM

[REDACTED], done with the call calling AA.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:19 AM

Thank you so much, please let me know when ticket is open.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 11:18 AM

Yes!!

Sent from my iPhone

On Aug 23, 2016, at 10:58 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

HINatashathere is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser)can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pmwe were on a wait list... The record locator is JAIOTC

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[REDACTED], I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please? And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:01 AM

I just afraid once I am done with my current call, will loose the seat, I am holding it for now, can you call AA to uncheck them? I can't divide record.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:58 AM

[REDACTED], I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please? And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

HiNatashathere is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser)can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pmwe were on a wait list... The record locator is JAIOTC

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---

Ref# 160824-000078

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 11:36 AM

Ok. Super. If we can get it great. If not is is ok

Sent from my iPhone

On Aug 23, 2016, at 11:32 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]  
**To:** [REDACTED]  
**Subject:** Biz seat available-the record locator is JAIOTC  
**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:32 AM

[REDACTED], done with the call calling AA.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:19 AM

Thank you so much, please let me know when ticket is open.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 11:18 AM

Yes!!

Sent from my iPhone

On Aug 23, 2016, at 10:58 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

HiNatashathere is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser)can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pmwe were on a wait list... The record locator is [REDACTED]

---

[REDACTED], I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please? And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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---

Ref# 160824-000078

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:01 AM

I just afraid once I am done with my current call, will loose the seat, I am holding it for now, can you call AA to uncheck them? I can't divide record.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:58 AM

██████████, I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please?  
And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

██

████████████████

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** ██████████  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <██> wrote:

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

██

████████████████

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

Hi Natasha there is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser) can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pm were on a wait list... The record locator is JAIOTC

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EFTA00320320

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Regards,  
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Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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Centurion Relationship Manager

[REDACTED]

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Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

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Ref# 160824-000078

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**Sent:** 08/23/2016 11:01 AM

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Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

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████████████████

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:58 AM

██████, I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please? And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

██

████████████████

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

HINatasha→there is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser)→can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pm→we were on a wait list... The record locator is JAIOTC

---

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---

Ref# 160824-000078

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:41 AM

█ I got Chad in business class, but additional collection is 1180.00USD. OK to re-issue?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

█

█

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 08/23/2016 11:39 AM

Oh geez. Ok

Sent from my iPhone

On Aug 23, 2016, at 11:35 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

**To:** [REDACTED]  
**Subject:** Biz seat available-the record locator is JAIOTC  
**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:35 AM

Agent desk told me they can't uncheck them out without canceling return flight completely, waiting for online desk help.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:32 AM

[REDACTED], done with the call calling AA.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:19 AM

Thank you so much, please let me know when ticket is open.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 11:18 AM

Yes!!

Sent from my iPhone

On Aug 23, 2016, at 10:58 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]  [REDACTED]

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

Hi Natasha there is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser) can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pm we were on a wait list... The record locator is JAIOTC

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Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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EFTA00320329

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---

Ref# 160824-000078

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:01 AM

I just afraid once I am done with my current call, will loose the seat, I am holding it for now, can you call AA to uncheck them? I can't divide record.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

████████████████████

██████████

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:58 AM

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Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

HINatasha→there is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser)→can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pm→we were on a wait list... The record locator is JAIOTC

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---

Ref# 160824-000078

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 11:36 AM

Ok. Super. If we can get it great. If not is is ok

Sent from my iPhone

On Aug 23, 2016, at 11:32 AM, Natalia Molotkova <[REDACTED]> wrote:

EFTA00320332

  
**To:**   
**Subject:** Biz seat available-the record locator is JAIOTC  
**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:32 AM

 done with the call calling AA.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

  
  
Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:19 AM

Thank you so much, please let me know when ticket is open.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

  
  
Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:**   
**Sent:** 08/23/2016 11:18 AM

Yes!!

Sent from my iPhone

On Aug 23, 2016, at 10:58 AM, Natalia Molotkova < > wrote:

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

HiNatashathere is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser)can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pmwe were on a

wait list... The record locator is JAIOTC

---

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Regards,  
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Centurion Relationship Manager

██

████████████████

Hours: Monday through Friday 9:00am to 5:30pm EST

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Ref# 160824-000078

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:01 AM

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Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:58 AM

[REDACTED], I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please? And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

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Ref# 160824-000078

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Regards,  
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Centurion Relationship Manager

████████████████████

██████████

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:32 AM

██████, done with the call calling AA.

Regards,  
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Centurion Relationship Manager

████████████████████

██████████

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:19 AM

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Regards,  
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Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 08/23/2016 11:18 AM

Yes!!

Sent from my iPhone

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Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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ok. let me know..  
thanks

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**Sent:** 08/23/2016 10:51 AM

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Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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Ref# 160824-000078

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 11:01 AM

I just afraid once I am done with my current call, will loose the seat, I am holding it for now, can you call AA to uncheck them? I can't divide record.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

████████████████████

████████████████████

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:58 AM

██████████, I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please? And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

██

██████████

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** ██████████  
**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <██> wrote:

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

██

██████████

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 08/23/2016 10:45 AM

HiNatasha...there is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser)...can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pm...we were on a wait list... The record locator is JAIOTC

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