

From: [REDACTED] <[REDACTED]>
To: [REDACTED] <[REDACTED]>
Subject: Re: Change flight for [REDACTED]! [REDACTED] [Incident: 160813-000542]
Date: Fri, 12 Aug 2016 20:48:08 +0000

Thx!

Sent from my iPhone

On Aug 12, 2016, at 4:43 PM [REDACTED] <[REDACTED]> wrote:

[REDACTED]
 [REDACTED]
To: [REDACTED]
Subject: Change flight for [REDACTED]! [REDACTED]
From: [REDACTED]
Sent: 08/12/2016 04:43 PM

Changing..

Regards,

[REDACTED]
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/12/2016 04:42 PM

Hi [REDACTED] Can you please change [REDACTED] flight to Tuesday. Same flight just Tuesday August 16. Ok?

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: August 12, 2016 at 9:33:46 AM EDT
To: [REDACTED]
Subject: Invoice [REDACTED] for [REDACTED] / [REDACTED] [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact American Express Travel Service.

EFTA00320837

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your American Express Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

American Express Travel [REDACTED] **Record Locator**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

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If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

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Ref# 160813-000542