

From: "[REDACTED]" <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Change flight for [REDACTED]! [REDACTED] [Incident: 160813-000542]
Date: Fri, 12 Aug 2016 20:56:59 +0000

[REDACTED]
To: [REDACTED]
Subject: Change flight for [REDACTED]! [REDACTED]
From: [REDACTED]
Sent: 08/12/2016 04:56 PM

B6 66 16AUG ABQ JFK 1159P 0605A

TOTAL FARE - USD 349.99

Non refundable coach with \$135 change fee, OK to issue?

Regards,
[REDACTED]

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/12/2016 04:51 PM

Thx!

Sent from my iPhone

On Aug 12, 2016, at 4:43 PM, [REDACTED] > wrote:

To: [REDACTED]
Subject: Change flight for [REDACTED]! [REDACTED]

From: [REDACTED]
Sent: 08/12/2016 04:43 PM

Changing..

Regards,

[REDACTED]
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/12/2016 04:42 PM

Hi [REDACTED]. Can you please change [REDACTED] flight to Tuesday. Same flight just Tuesday August 16. Ok?

Sent from my iPhone

Begin forwarded message:

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact American Express Travel Service.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your American Express Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

American Express Travel [REDACTED]
Record Locator

Entry and Exit Information for Travel

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Ref# 160
From: [REDACTED]
Sent: 08/12/2016 04:46 PM

Will void original ticket.

New one will be

B6 66 16AUG ABQ JFK 1159P 0605A

TOTAL FARE - USD 349.99 PRIVATE

Non refundable coach with \$135 change fee. OK to issue?

Regards,
[REDACTED]

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/12/2016 04:43 PM

Changing..

Regards,

[REDACTED]
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/12/2016 04:42 PM

Hi [REDACTED] Can you please change [REDACTED] flight to Tuesday. Same flight just Tuesday August 16. Ok?

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: August 12, 2016 at 9:33:46 AM EDT
To: [REDACTED]
Subject: Invoice [REDACTED] for [REDACTED] [REDACTED]

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Ref# 160813-000542