

**From:** [REDACTED] <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Subject:** Re: Change ticket !!Fwd: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16  
[REDACTED] [Incident: 160817-000551]  
**Date:** Tue, 16 Aug 2016 21:02:31 +0000

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Yes issue please! Thx

Sent from my iPhone

On Aug 16, 2016, at 4:56 PM, [REDACTED] <[REDACTED]> wrote:

[REDACTED]

**To:** [REDACTED]  
**Subject:** Change ticket !!Fwd: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16  
[REDACTED]  
**From:** [REDACTED]  
**Sent:** 08/16/2016 04:56 PM

Will be #219.98 additional collection, including \$135 change fee, OK to proceed?

Regards,  
[REDACTED]

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 08/16/2016 04:54 PM

OK, changing..

Regards,  
[REDACTED]

Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 08/16/2016 04:54 PM

Please change [REDACTED] ticket again to depart this Thursday!! You can just do it!! Thank you

Sent from my iPhone

Begin forwarded message:

**From:** [REDACTED] <[REDACTED]>  
**Date:** August 16, 2016 at 2:44:04 PM EDT  
**To:** [REDACTED] <[REDACTED]>  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16 [REDACTED]

Hi [REDACTED]  
Tried to reach you. JE just told me to ask you to change my ticket again for Thursday. He is flying himself on that day so he wants me to leave then. Sorry for the multiple changes

On Friday, August 12, 2016, [REDACTED] <[REDACTED]> wrote:  
very welcome

On Aug 12, 2016, at 7:07 PM, [REDACTED] B <[REDACTED]> wrote:

great. Thank you [REDACTED]!

On Fri, Aug 12, 2016 at 5:41 PM, [REDACTED] <[REDACTED]> wrote:  
Hi [REDACTED]...here is your new ticket to come back to NY on Tues. Aug. 16th...

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16 [REDACTED]  
**Date:** August 12, 2016 at 5:23:35 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact American Express Travel Service.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your American Express Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)**

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[REDACTED] Ticket B6 [REDACTED]-12AUG

**Tuesday 16 Aug 16**

**Flight Information**

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Date	16 Aug 2016
Airline	<b>Jetblue Airways</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>B6 66</b> R Economy Class
Origin	Albuquerque, Albuquerque International
Destination	New York, John F Kennedy International
Departing	11:59 PM
Arriving	06:05 AM / 17 Aug 2016
Arrival Terminal	Terminal 5
Estimated Time	4 Hrs 6 Mins
Stops	Non-stop
Seats	[REDACTED]

**Confirmed**

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<http://www.adobe.com/products/acrobat/readstep.html>

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Sincerely

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