

From: [REDACTED] <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Change ticket !!Fwd: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16
[REDACTED] [Incident: 160817-000551]
Date: Tue, 16 Aug 2016 21:06:14 +0000

[REDACTED]
To: [REDACTED]
Subject: Change ticket !!Fwd: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16
From: [REDACTED]
Sent: 08/16/2016 05:06 PM

Ticket is on its way!!!

Regards,

[REDACTED]
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/16/2016 05:03 PM

Yes issue please! Thx

Sent from my iPhone

On Aug 16, 2016, at 4:56 PM, [REDACTED] <[REDACTED]> wrote:

[REDACTED]
To: [REDACTED]
Subject: Change ticket !!Fwd: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16
[REDACTED]
From: [REDACTED]
Sent: 08/16/2016 04:56 PM

Will be #219.98 additional collection, including \$135 change fee, OK to proceed?

Regards,
[REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/16/2016 04:54 PM

OK, changing..

Regards,

[REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/16/2016 04:54 PM

Please change [REDACTED] ticket again to depart this Thursday!! You can just do it!! Thank you

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] <[REDACTED]>
Date: August 16, 2016 at 2:44:04 PM EDT
To: [REDACTED] <[REDACTED]>
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16 [REDACTED]

Hi [REDACTED]

Tried to reach you. JE just told me to ask you to change my ticket again for Thursday. He is flying himself on that day so he wants me to leave then. Sorry for the multiple changes

On Friday, August 12, 2016, [REDACTED] <[REDACTED]> wrote:
very welcome

On Aug 12, 2016, at 7:07 PM, [REDACTED] B <[REDACTED]> wrote:

great. Thank you [REDACTED]!

On Fri, Aug 12, 2016 at 5:41 PM, [REDACTED] <[REDACTED]> wrote:

Hi [REDACTED] - here is your new ticket to come back to NY on Tues. Aug. 16th...

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 16AUG16 [REDACTED]
Date: August 12, 2016 at 5:23:35 PM EDT
To: [REDACTED]

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[View your Digital Itinerary](#)

American Express Travel [REDACTED]
Record Locator

E-Ticket Number(s)

[REDACTED] Ticket B6 [REDACTED] -12AUG

Tuesday 16 Aug 16

Flight Information

Date	16 Aug 2016
Airline	Jetblue Airways
Airline Record Locator	[REDACTED]
Flight/Class	B6 66 R Economy Class
Origin	Albuquerque, Albuquerque International
Destination	New York, John F Kennedy International
Departing	11:59 PM
Arriving	06:05 AM / 17 Aug 2016
Arrival Terminal	Terminal 5

Estimated Time 4 Hrs 6 Mins
Stops Non-stop
Seats ■■■
Confirmed

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See attached itinerary PDF or link for full terms and conditions.

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Sincerely

[REDACTED]

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Ref# 160817-000551

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Sent: 08/16/2016 04:56 PM

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American Express Travel [REDACTED]
Record Locator

E-Ticket Number(s)

[REDACTED] Ticket B6 [REDACTED]-12AUG

Tuesday 16 Aug 16

Flight Information

Date	16 Aug 2016
Airline	Jetblue Airways
Airline Record Locator	[REDACTED]
Flight/Class	B6 66 R Economy Class
Origin	Albuquerque, Albuquerque International
Destination	New York, John F Kennedy International
Departing	11:59 PM
Arriving	06:05 AM / 17 Aug 2016
Arrival Terminal	Terminal 5

Estimated Time 4 Hrs 6 Mins
Stops Non-stop
Seats 
Confirmed

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