

**From:** [REDACTED] <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Ticket for Joscha Bach [Incident: 160718-000078]  
**Date:** Mon, 18 Jul 2016 17:42:56 +0000

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thanks so much

On Jul 18, 2016, at 1:40 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]  
**To:** [REDACTED]  
**Subject:** Ticket for Joscha Bach  
**From:** Natalia Molotkova  
**Sent:** 07/18/2016 01:40 PM

Sure, I am on it..

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 07/18/2016 01:03 PM

Natasha...Joscha sent me the below...can we change the ticket for him?

Thank you for the itinerary!  
I will need to get to Calgary by bus from the conference venue, and it will be difficult to get there in the early morning. Is there a connection that leaves Calgary in the afternoon on the 22nd, preferably after 2:30pm?

On Jul 18, 2016, at 12:22 PM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 07/18/2016 12:22 PM

Sounds good!!  
Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 07/18/2016 12:09 PM

I'll let him take care of his seats! thanks!

On Jul 18, 2016, at 11:06 AM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 07/18/2016 11:06 AM

To pre-assign seats on all flights will be fee, or he can do it at the airport for free.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 07/18/2016 11:02 AM

Lufthansa/Condor ticket is non refundable coach with EUR 300 change fee. In case of cancellation, no future credit.

West Jet is non refundable coach with \$75 change fee.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 07/18/2016 10:30 AM

Ok. Sounds good. Please book.

Sent from my iPhone

On Jul 18, 2016, at 9:36 AM, Natalia Molotkova <[REDACTED]> wrote:



**To:** [REDACTED]  
**Subject:** Ticket for Joscha Bach  
**From:** Natalia Molotkova  
**Sent:** 07/18/2016 09:36 AM

We can do for the flight from Berlin the following - best fare on the marker - Condor Air with Lufthansa

1 LH 177 17AUG TXL FRA 0845A 0955A  
1 DE 2438 17AUG FRA YYC 1130A 0115P

TOTAL FARE - USD 807.40

To Boston - West Jet

1 WS 656 22AUG YYC YYZ 0700A 1243P  
1 WS 3604 22AUG YYZ BOS 0205P 0347P  
OPERATED BY WESTJET ENCORE

TOTAL FARE - USD 279.34

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 09:28 AM

Sorry, got call, almost done with your request..

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** [REDACTED]  
**Sent:** 07/18/2016 09:09 AM

?

Sent from my iPhone

On Jul 18, 2016, at 9:02 AM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 07/18/2016 09:02 AM

Morning, on it..

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

---

**From:** Administrator  
**Sent:** 07/17/2016 01:27 PM

Thank you for your email. I am currently out of the office.

---

**From:** [REDACTED]  
**Sent:** 07/17/2016 01:27 PM

Hi Natasha-can you please find round trip, coach ticket for Joscha Bach BER to Calgary on 8/17/2016 to arrive around 2-4pm--return from Calgary to BOS (Boston) on 8/22/2016 arriving afternoon as well around 2-4pm-

BER is Berlin I assume? He is [REDACTED]

Joscha Bach  
born [REDACTED]

his passport is valid to [REDACTED]  
Citizenship and country of birth is [REDACTED]

If you could look in to this tomorrow morning (Monday July 18th)

Thanks, [REDACTED]

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Ref# 160718-000078



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Centurion Relationship Manager

EFTA00322264

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 07/18/2016 09:09 AM

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Sent from my iPhone

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Centurion Relationship Manager  
[REDACTED]

[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

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BER is Berlin I assume? He is German...

Joscha Bach  
born [REDACTED]

his passport is valid to [REDACTED]  
Citizenship and country of birth is [REDACTED]

If you could look in to this tomorrow morning (Monday July 18th)

Thanks, [REDACTED]

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