

**From:** Lesley Groff <[REDACTED]>  
**To:** Bella Klein <[REDACTED]>  
**Subject:** Re: JE Amex  
**Date:** Mon, 06 Jun 2016 19:47:44 +0000

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calling

> On Jun 6, 2016, at 3:38 PM, bellaklein <[REDACTED]> wrote:

>

> done, please check if it works now

> Thank you,

> Bella

>

> [REDACTED]

> Tel: [REDACTED]

>

>

>> On Jun 6, 2016, at 3:04 PM, Lesley Groff <[REDACTED]> wrote:

>>

>> Rich must call. issue is not fixed..

>>

>>> On Jun 6, 2016, at 2:54 PM, bellaklein <[REDACTED]> wrote:

>>>

>>> Can you please call again, just to find out if there is a hold or they fixed it.

>>> Thank you,

>>> Bella

>>>

>>> [REDACTED]

>>> Tel: [REDACTED]

>>>

>>>

>>>> On Jun 6, 2016, at 2:39 PM, Lesley Groff <[REDACTED]> wrote:

>>>>

>>>> thanks Bella..all done!

>>>>

>>>>

>>>>> On Jun 6, 2016, at 2:21 PM, bellaklein <[REDACTED]> wrote:

>>>>>

>>>>> Amex is trying to take 'hold' off, i will conference you in if successful

>>>>> Thank you,

>>>>> Bella

>>>>>

>>>>> [REDACTED]

>>>>> Tel: [REDACTED]

>>>>>

>>>>>

>>>>>> On Jun 6, 2016, at 2:16 PM, Lesley Groff <[REDACTED]> wrote:

>>>>>>

>>>>>> but I don't think I should interrupt their meeting..we can wait for when Rich is done...

>>>>>>

>>>>>>> On Jun 6, 2016, at 2:15 PM, bellaklein <[REDACTED]> wrote:

>>>>>>>

>>>>>>> i am on hold, will conference you if will get connected. What number?

>>>>>>> Thank you,

>>>>>>> Bella

>>>>>>>

>>>>>>> [REDACTED]

>>>>>>> Tel: [REDACTED]

>>>>>>>

>>>>>>>

>>>>>>> On Jun 6, 2016, at 2:14 PM, Lesley Groff <[REDACTED]> wrote:  
>>>>>>>

>>>>>>> they won't let me...I need to change a flight we purchased for [REDACTED]..she needs to  
leave PB tomorrow now at noon...If I can catch Rich before he leaves I will have him call from  
the house. they are still in with Jeffrey...if I dont catch him, I will let you know..thanks  
>>>>>>>

>>>>>>> On Jun 6, 2016, at 2:08 PM, bellaklein <[REDACTED]> wrote:  
>>>>>>>

>>>>>>> Looks they need to speak to JE, Rich is with him, ,, it can be done when Rich is  
back.. Can you speak to somebody, or they want let you?

>>>>>>> Thank you,

>>>>>>> Bella

>>>>>>>

>>>>>>> [REDACTED]

>>>>>>> Tel: [REDACTED]

>>>>>>>

>>>>>>>

>>>>>>>> On Jun 6, 2016, at 1:55 PM, Lesley Groff <[REDACTED]> wrote:  
>>>>>>>>

>>>>>>>> ok please ...they won't let me book travel until he is spoken with..

>>>>>>>>

>>>>>>>> On Jun 6, 2016, at 1:52 PM, bellaklein <[REDACTED]> wrote:  
>>>>>>>>

>>>>>>>> ok, will call now

>>>>>>>>

>>>>>>>> Thank you,

>>>>>>>> Bella

>>>>>>>>

>>>>>>>> [REDACTED]

>>>>>>>> Tel: [REDACTED]

>>>>>>>>

>>>>>>>>

>>>>>>>>> On Jun 6, 2016, at 1:52 PM, Lesley Groff <[REDACTED]> wrote:  
>>>>>>>>>

>>>>>>>>> I called to speak with the Amex travel dept and was diverted to another  
department because they need 'Jeffrey' to answer some questions re small business...they ask  
that Jeffrey please call the number on the back of his card to get these questions answered...

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