

From: [REDACTED] <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: your system is sending tickets to everyone here! [Incident: 160520-000195]
Date: Thu, 19 May 2016 17:31:29 +0000

great. htnaks...well unless [REDACTED] buys her own ticket..you can send to her..but i think she is the only other person that purchases..

On May 19, 2016, at 1:23 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

To: [REDACTED]
Subject: your system is sending tickets to everyone here!
From: Natalia Molotkova
Sent: 05/19/2016 01:23 PM

From now and further will keep only your email address in the reservation...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/19/2016 01:12 PM

no problem...

On May 19, 2016, at 1:05 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 05/19/2016 01:05 PM

Never happened to me before like that..

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/19/2016 12:30 PM

no problem...but sometimes I don't want all these people to know about tickets I am purchasing...so really good to get this fixed...thanks!

On May 19, 2016, at 12:23 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 05/19/2016 12:23 PM

Oh, no, will tell. I picked only your email. I am sorry.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/19/2016 12:15 PM

Natasha...there must be some 'glitch' in your system...the ticket for Jeffrey was sent to all the email addresses you have stored for us it seems like...please can you make it stop? ONLY send tickets to ME...maybe speak with your IT person...?

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Ref# 160520-000195