

From: "Natalia Molotkova" <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Reserve for [REDACTED]... [Incident: 160521-000365]
Date: Fri, 20 May 2016 18:56:20 +0000

[REDACTED]
To: [REDACTED]
Subject: Reserve for [REDACTED]...
From: Natalia Molotkova
Sent: 05/20/2016 02:56 PM

OK, putting it on hold..fare can't be guaranteed till the ticket is issued

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/20/2016 02:51 PM

Can you put on hold the below flight for [REDACTED] please.
Details of her passport are

[REDACTED]
[REDACTED]
b: [REDACTED]
expire date: [REDACTED]
pass number [REDACTED]
Citizenship [REDACTED]

Coach

1 AY 5513 08JUN LHR JFK 0415P 0650P
OPERATED BY BRITISH AIRWAYS
2 AA 104 15JUN JFK LHR 1025P 1030A

TOTAL FARE - USD 753.86

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