

**From:** [REDACTED] >  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Ticket for [REDACTED] [Incident: 160521-000227]  
**Date:** Fri, 20 May 2016 20:02:55 +0000

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ok thanks

On May 20, 2016, at 3:57 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]  
**To:** Lesley Groff  
**Subject:** Ticket for [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** 05/20/2016 03:57 PM

Ticket will be non refundable with 150.00GBP change fee.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
(877) 877-0987  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 05/20/2016 03:12 PM

nah, you can release them...thanks...just purchase the 13-19th ticket for her...thanks

On May 20, 2016, at 3:09 PM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 05/20/2016 03:09 PM

Other dates still on hold or no need?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
(877) 877-0987  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 05/20/2016 03:09 PM

ok, great. lets purchase this...thanks!

On May 20, 2016, at 3:02 PM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 05/20/2016 03:02 PM

1 VS 1 13JUN LHR EWR 0530P 0815P  
2 VS 10 19JUN JFK LHR 0930P 0930A

TOTAL FARE - USD 753.86

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
(877) 877-0987  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 05/20/2016 03:00 PM

Can you tell me best coach round trip for Margherita 13-19 (evening arrival best on 13th)!!

On May 20, 2016, at 1:37 PM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Lesley Groff  
**Sent:** 05/20/2016 01:54 PM

yes...only direct...thanks...let me show JE...

On May 20, 2016, at 1:37 PM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 05/20/2016 01:37 PM

Giving you only direct options:

Business

1 DL 2 08JUN LHR JFK 1230P 0329P  
2 DL 401 15JUN JFK LHR 0730P 0750A

TOTAL FARE - USD 3281.46

1 DL 2 09JUN LHR JFK 1230P 0329P  
2 DL 401 16JUN JFK LHR 0730P 0750A

TOTAL FARE - USD 3281.46

Coach

1 AY 5513 08JUN LHR JFK 0415P 0650P  
OPERATED BY BRITISH AIRWAYS  
2 AA 104 15JUN JFK LHR 1025P 1030A

TOTAL FARE - USD 753.86

1 AA 107 09JUN LHR JFK 0515P 0805P  
2 AA 104 16JUN JFK LHR 1025P 1030A  
1ADT 753.86 753.86

TOTAL FARE - USD 753.86

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
(877) 877-0987  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 05/20/2016 12:54 PM

thx

On May 20, 2016, at 12:52 PM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 05/20/2016 12:52 PM

Sure, on it..

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
(877) 877-0987  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 05/20/2016 12:51 PM

Hi Natasha..can you please research best price round trip coach and biz class ticket from London to NY departing either June 8 return June 15 and June 9 returning June 16. Any airport...thanks!

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Ref# 160521-000227