

**From:** [REDACTED] <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Subject:** Re:  
**Date:** Wed, 11 May 2016 16:29:28 +0000

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I can call Andrew and have him come. Just wanted to make you aware as well. Wasn't sure if anyone else had the same complaint

[REDACTED] [REDACTED]

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> On May 11, 2016, at 12:21 PM, [REDACTED] <[REDACTED]> wrote:

>

> Thanks for letting me know [REDACTED]! I had no idea! We could send Andrew up to have a look if you want ...or we can wait to you leave...your call...

>

>> On May 11, 2016, at 12:14 PM, [REDACTED] <[REDACTED]> wrote:

>>

>> hey [REDACTED].. just to give you a heads up.. 7J is abnormally freezing. I don't know if when they renovated they turned off all the pipes where the heat comes from then built the vents over it with no access to the controls to turn the heat up or down. Normally you should be able to access behind the vents to control this, but there is no way to access them. I had to get a small room heater to heat the bedroom at night because it's so cold in here. May want to have someone look into this after we leave. I can't imagine how cold it would be in the winter in here!

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