

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Change ticket again!! [REDACTED]
Date: Thu, 21 Apr 2016 13:12:27 +0000

ok fantastic. thanks

On Apr 21, 2016, at 9:04 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/21/2016 09:04 AM

And I will keep an eye on it, for better seats.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 05:42 PM

middle seats are fine! thank you! they can try to change them at airport perhaps ;)

On Apr 20, 2016, at 5:01 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 05:01 PM

Lesley, at this point return flight - only middle seats or fro extra fee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 10:27 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 10:25 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 10:25 AM

OK, setting up exchange, new tickets will remain non refundable with \$200 change fee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 10:03 AM

Yes. Proceed. Please mail voucher to

Lesley groff
[REDACTED]

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:58 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:58 AM

To change flights to

[REDACTED]

new fare will be lower, we can use difference in fare fro teh change fee, still will be residual (MCO paper voucher) of \$70 per person. Will be mailed to you (will need mailing address).

OK to proceed?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:21 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:18 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
<[REDACTED]>

To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights of possible. Sorry with a capital S!!

Sent from my iPhone

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Travel Arrangements for
[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]

LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]

LACSO/R Ticket 0017766982928-06APR

[REDACTED]

LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

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Flight Information

[REDACTED]

Sunday 24 Apr 16

Flight Information



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Sent: 04/20/2016 09:15 AM

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Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: April 13, 2016 at 9:42:19 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

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E-Ticket Number(s)

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Thursday 21 Apr 16

Other Information

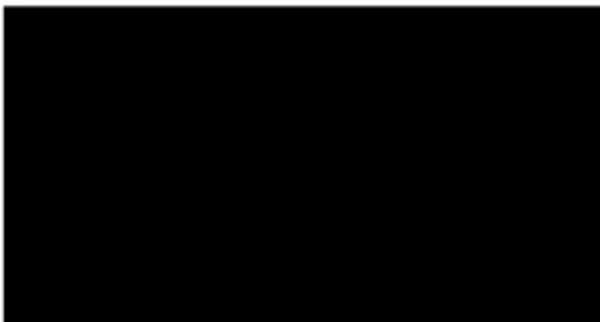
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Sunday 24 Apr 16

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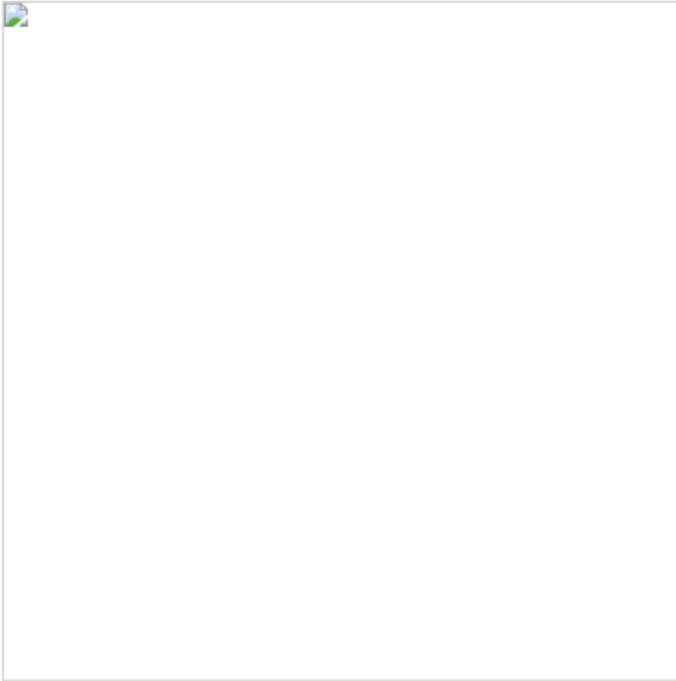
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Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 09:58 AM

To change flights to



new fare will be lower, we can use difference in fare fro teh change fee, still will be residual (MCO paper voucher) of \$70 per person. Will be mailed to you (will need mailing address).

OK to proceed?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:21 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:18 AM, Natalia Molotkova <[REDACTED]> wrote:



To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

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Natalia (Natasha) Molotkova
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Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights of possible. Sorry with a capital S!!

Sent from my iPhone

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E-Ticket Number(s)

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Thursday 21 Apr 16

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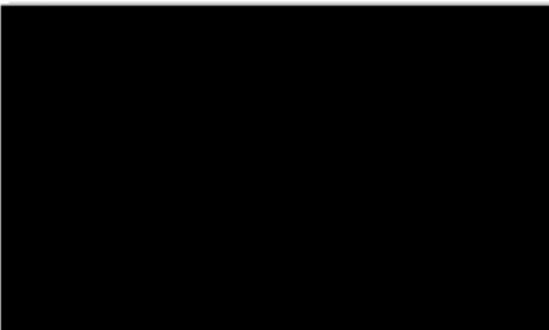
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Sunday 24 Apr 16

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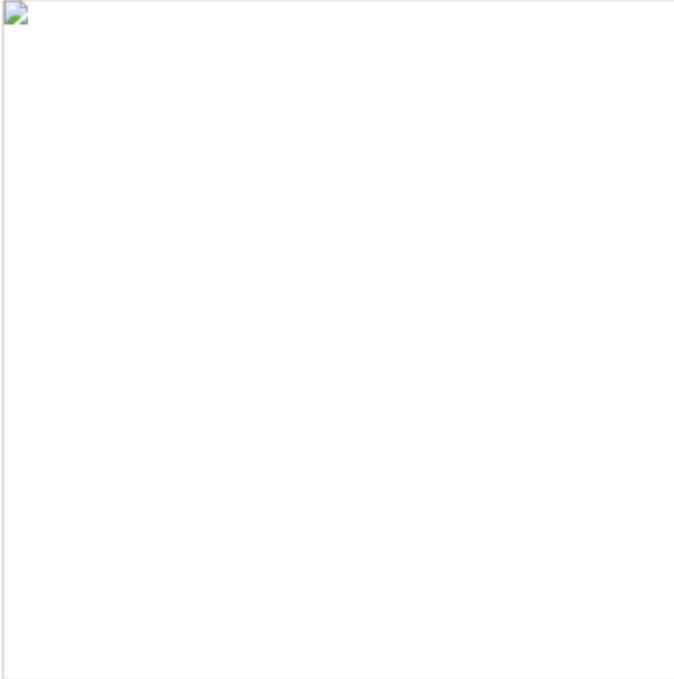
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From: "American Express Travel" <[REDACTED]>
Date: April 13, 2016 at 9:42:19 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

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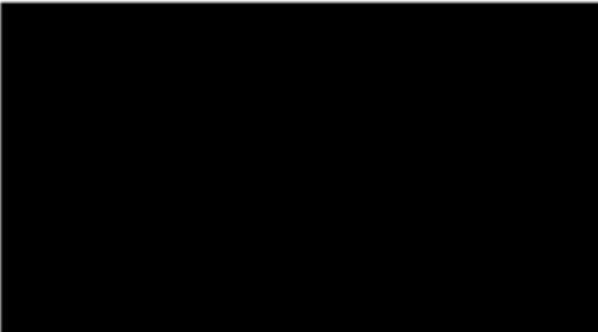
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<http://www.adobe.com/products/acrobat/readstep.html>

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Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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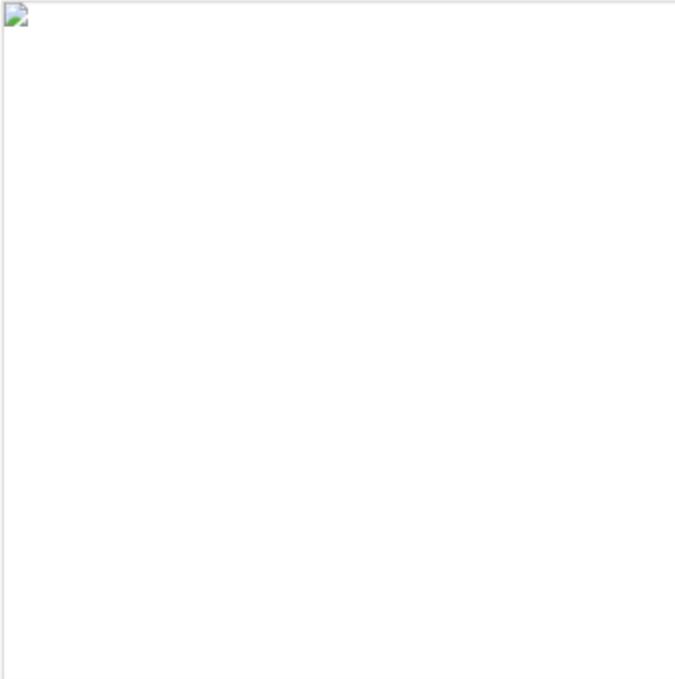
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[Redacted]

Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 10:25 AM

OK, setting up exchange, new tickets will remain non refundable with \$200 change fee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 10:03 AM

Yes. Proceed. Please mail voucher to

Lesley groff

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:58 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:58 AM

To change flights to

[REDACTED]

new fare will be lower, we can use difference in fare fro teh change fee, still will be residual (MCO paper voucher) of \$70 per person. Will be mailed to you (will need mailing address).

OK to proceed?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:21 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:18 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

<[REDACTED]>

To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights of possible. Sorry with a capital S!!

EFTA00326159

Sent from my iPhone

Begin forwarded message:

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Travel Arrangements for
[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]
LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]
LACSO/R Ticket 0017766982928-06APR

[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

[REDACTED]

Sunday 24 Apr 16

Flight Information

[REDACTED]

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See attached itinerary PDF or link for full terms and conditions.

PDF Itinerary attachment:

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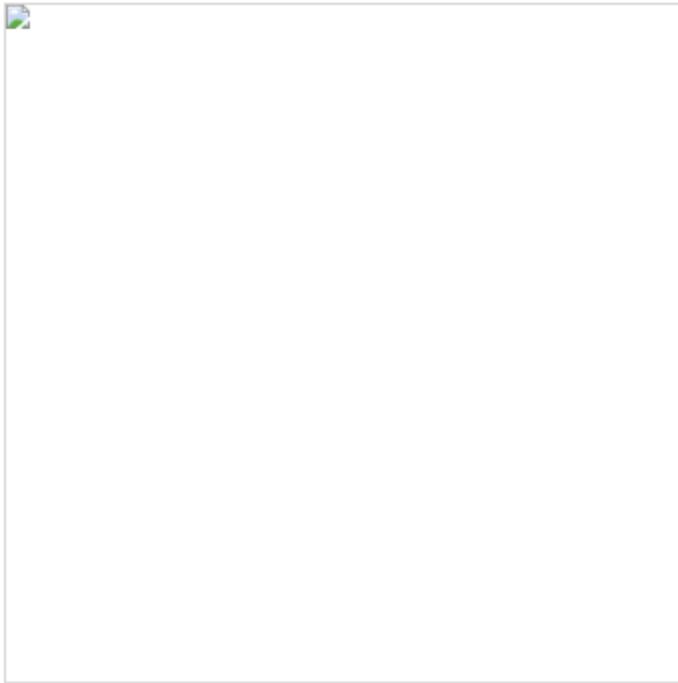
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Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights if possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: April 13, 2016 at 9:42:19 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

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If airline tickets are purchased for this itinerary:
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Travel Arrangements for
[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]
LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]
LACSO/R Ticket 0017766982928-06APR

[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information



Sunday 24 Apr 16

Flight Information



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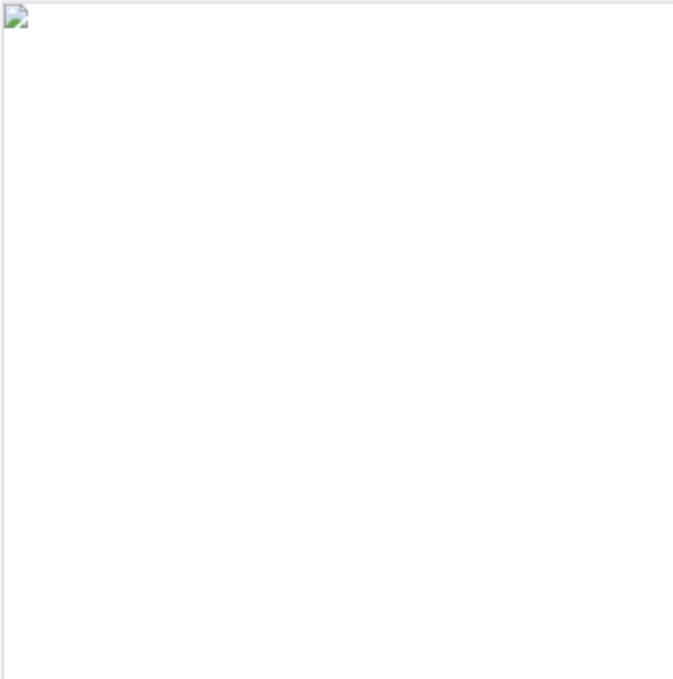
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Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 09:58 AM

To change flights to



new fare will be lower, we can use difference in fare fro teh change fee, still will be residual (MCO paper voucher) of \$70 per person. Will be mailed to you (will need mailing address).

OK to proceed?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:21 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:18 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights of possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

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Travel Arrangements for
[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]
LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]
LACSO/R Ticket 0017766982928-06APR

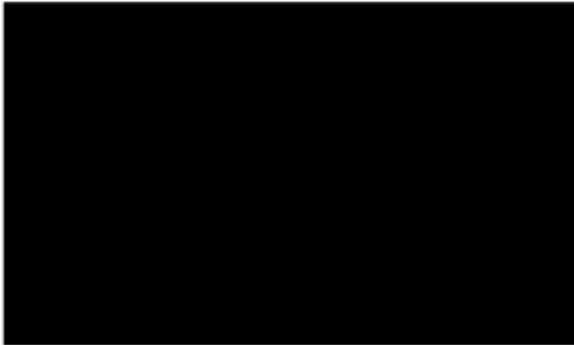
[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

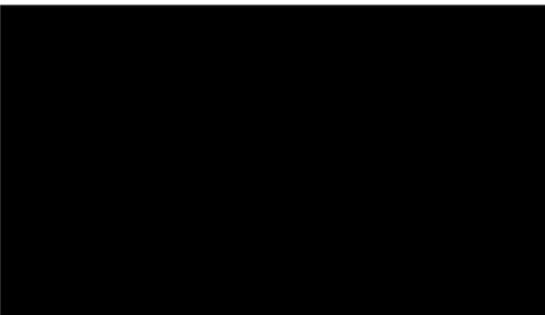
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Sunday 24 Apr 16

Flight Information



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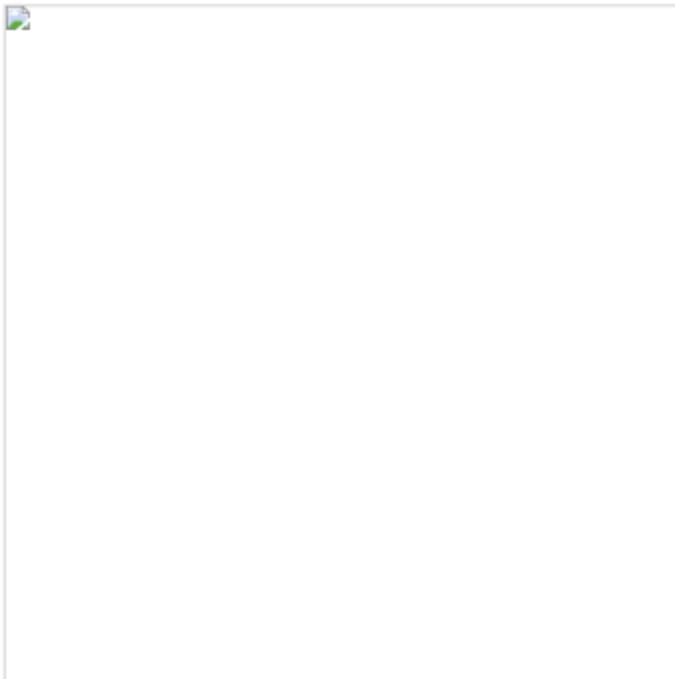
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Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for Louella and Renato again! Depart 26th return 29th. Same flights of possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: April 13, 2016 at 9:42:19 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

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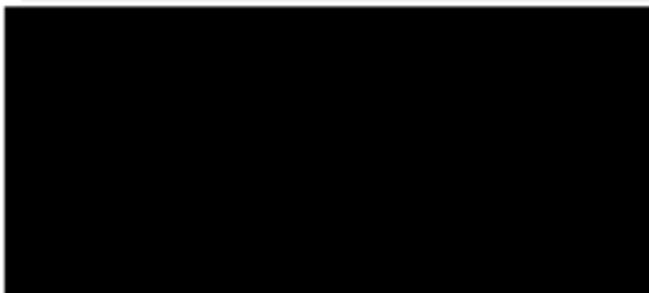
[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information



Sunday 24 Apr 16

Flight Information

Entry and Exit Information for Travel

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Ref# 160420-001620

From: Natalia Molotkova
Sent: 04/20/2016 05:01 PM

Lesley, at this point return flight - only middle seats or fro extra fee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 10:27 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 10:25 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

To: [REDACTED]
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 10:25 AM

OK, setting up exchange, new tickets will remain non refundable with \$200 change fee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 10:03 AM

Yes. Proceed. Please mail voucher to

Lesley groff
[REDACTED]

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:58 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:58 AM

To change flights to
[REDACTED]

EFTA00326170

new fare will be lower, we can use difference in fare fro teh change fee, still will be residual (MCO paper voucher) of \$70 per person. Will be mailed to you (will need mailing address).

OK to proceed?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:21 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:18 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
<[REDACTED]>

To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights if possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

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Travel Arrangements for
[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]
LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]
LACSO/R Ticket 0017766982928-06APR

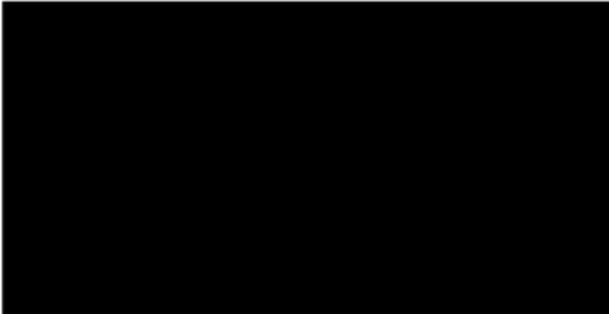
[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

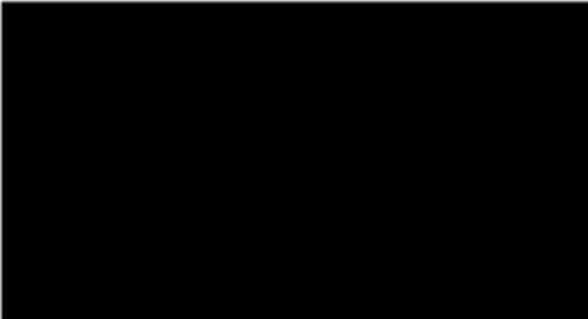
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Flight Information



Sunday 24 Apr 16

Flight Information



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Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights of possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: April 13, 2016 at 9:42:19 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

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[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]
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[REDACTED]
LACSO/R Ticket 0017766982928-06APR

[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

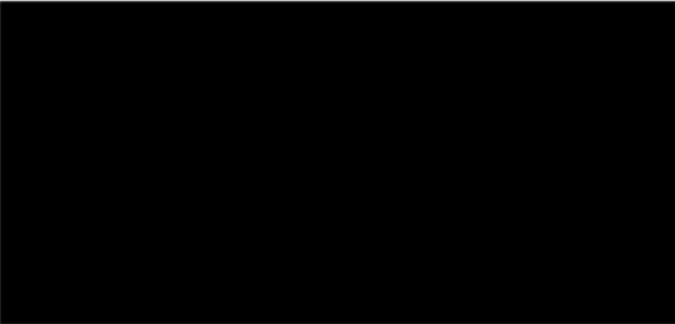
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Sunday 24 Apr 16

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From: Natalia Molotkova
Sent: 04/20/2016 09:58 AM

To change flights to



new fare will be lower, we can use difference in fare fro teh change fee, still will be residual (MCO paper voucher) of \$70 per person. Will be mailed to you (will need mailing address).

OK to proceed?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:21 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:18 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
<[REDACTED]>

To: Lesley Groff
Subject: Change ticket again!! CFPNHY
From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights if possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

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[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]
LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]
LACSO/R Ticket 0017766982928-06APR

[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

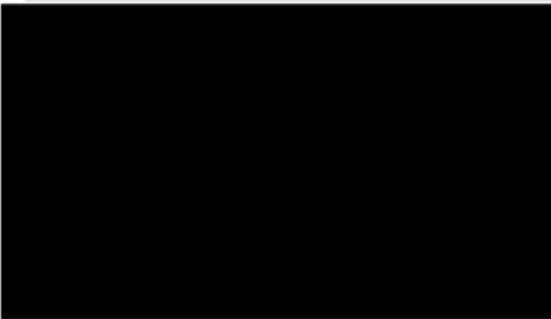
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From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights if possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: April 13, 2016 at 9:42:19 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

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<https://myamextravel.com/baggage>

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Travel Arrangements for
[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]
LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]
LACSO/R Ticket 0017766982928-06APR

[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Sunday 24 Apr 16

Flight Information



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<http://www.adobe.com/products/acrobat/readstep.html>

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Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 10:25 AM

OK, setting up exchange, new tickets will remain non refundable with \$200 change fee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 10:03 AM

Yes. Proceed. Please mail voucher to

Lesley groff
[REDACTED]

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:58 AM, Natalia Molotkova <[REDACTED]> wrote:



To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:58 AM

To change flights to



new fare will be lower, we can use difference in fare fro teh change fee, still will be residual (MCO paper voucher) of \$70 per person.
Will be mailed to you (will need mailing address).

OK to proceed?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:21 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:18 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

To: Lesley Groff
Subject: Change ticket again!! [REDACTED]
From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights if possible. Sorry with a capital S!!

Sent from my iPhone

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Travel Arrangements for
[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]

LACSO/R Ticket AA 0017766467352-04APR

LACSO/R Ticket 0017766982928-06APR

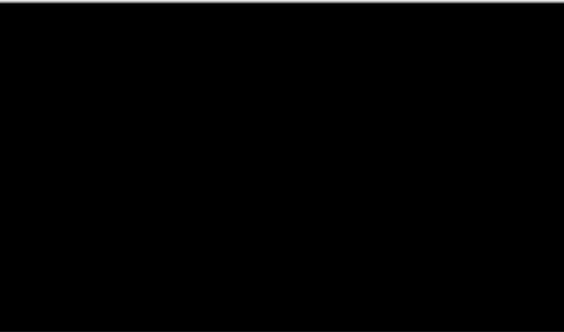
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

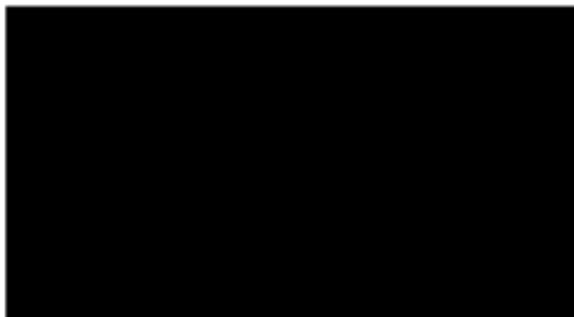
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Flight Information



Sunday 24 Apr 16

Flight Information



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From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights of possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: April 13, 2016 at 9:42:19 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

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[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

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LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]
LACSO/R Ticket 0017766982928-06APR

[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

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Flight Information

[REDACTED]

Sunday 24 Apr 16

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Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 09:58 AM

To change flights to



new fare will be lower, we can use difference in fare fro teh change fee, still will be residual (MCO paper voucher) of \$70 per person. Will be mailed to you (will need mailing address).

OK to proceed?

Regards,
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Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:21 AM

Thx

Sent from my iPhone

On Apr 20, 2016, at 9:18 AM, Natalia Molotkova < > wrote:



To: Lesley Groff
Subject: Change ticket again!! 
From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

EFTA00326188

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights if possible. Sorry with a capital S!!

Sent from my iPhone

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[REDACTED]
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Thursday 21 Apr 16

Other Information

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Flight Information

[REDACTED]

Sunday 24 Apr 16

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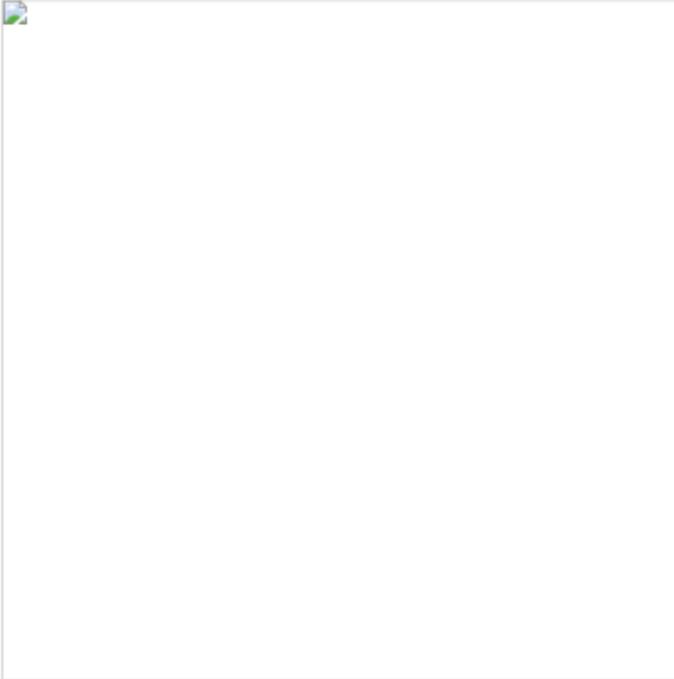
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Ref# 160420-001620



From: Natalia Molotkova
Sent: 04/20/2016 09:18 AM

Morning, Lesley!!! Working on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 04/20/2016 09:15 AM

Hi Natasha. We need to change the ticket for [REDACTED] and Renato again! Depart 26th return 29th. Same flights if possible. Sorry with a capital S!!

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Date: April 13, 2016 at 9:42:19 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

EFTA00326191

[View your Digital Itinerary](#)

Travel Arrangements for
[REDACTED]
LACSON/RENATO A

E-Ticket Number(s)

[REDACTED]
LACSO/R Ticket AA 0017766467352-04APR

[REDACTED]
LACSO/R Ticket 0017766982928-06APR

[REDACTED]
LACSO/R Ticket AA 0017769093647-13APR

Thursday 21 Apr 16

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information



Sunday 24 Apr 16

Flight Information



Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

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Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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