

From: "Accounts Receivable (WFC)" <[REDACTED]>

To: [REDACTED]

Subject: RE: Signed Event Order-Enhanced Education Feb. 15-19

Date: Mon, 07 Mar 2016 23:28:48 +0000

Attachments: Enhanced.pdf

Good afternoon [REDACTED]

I left you a voice message.

I think there is a misunderstanding of the charges because of the different posting date.

If the detail of the charges on page 3 of my pdf file are correct with you then there is no "extra" charges posted. The total of all the "banquet charges on page 1 and 2 add up to the total of page 3 of \$8,792.70 CAD.

If the charges on page 3 are not correct then please let us know which date and what charge, and Jean will contact you.

Thank you

Kind Regards,

Solenne Posson

Accounts Receivable

The Fairmont Waterfront

900 Canada Place Way

Vancouver, British Columbia

Canada V6C 3L5

Tel [REDACTED]

Fax [REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: Monday, March 07, 2016 2:55 PM

To: Accounts Receivable (WFC)

Subject: Fwd: Signed Event Order-Enhanced Education Feb. 15-19

EFTA00328132

Hello Solenne. I understand we needed to be billed for the Audio/Visual which we had requested...but I am not sure why we have the 2 extra charges for the Pre Dinner reception? We only contracted for 3 evenings of "Pre Dinner Receptions" (which we were billed for? Below is a copy of our contract. Per Jean, we would not be charged for any food for the 15th, only the room charge. Can you help? Thanks, [REDACTED]

Begin forwarded message:

From: [REDACTED] >
Subject: Signed Event Order-Enhanced Education Feb. 15-19
Date: February 12, 2016 at 1:33:18 PM EST
To: "Girard, Jean (WFC)" <[REDACTED]>

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