

**From:** Lesley Groff <[REDACTED]>

**To:** Rich Kahn <[REDACTED]>, Bella Klein <[REDACTED]>

**Subject:** Fwd: Signed Event Order-Enhanced Education Feb. 15-19

**Date:** Fri, 11 Mar 2016 18:02:26 +0000

**Inline-Images:** image001.gif; image002.gif; image003.gif; image004.gif; image005.gif; image006.gif; image007.gif; image008.png; image009.jpeg

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Begin forwarded message:

**From:** "Girard, Jean (WFC)" <[REDACTED]>

**Subject:** RE: Signed Event Order-Enhanced Education Feb. 15-19

**Date:** March 11, 2016 at 12:59:14 PM EST

**To:** Lesley Groff <[REDACTED]>, "Accounts Receivable (WFC)" <[REDACTED]>

Good morning Leslie,

Leslie, we did not apply any cancellation fee when you cancel the first day of your program, as a gesture of goodwill. I am not able to apply any further discount unfortunately. I hope you understand ...

Let me know if you have any questions?

Best,

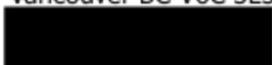
**Jean-Roger Girard**

Director, Catering and Event Sales

The Fairmont Waterfront

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Vancouver BC V6C 3L5



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