

From: Lesley Groff <[REDACTED]>

To: Rich Kahn <[REDACTED]>, Bella Klein <[REDACTED]>

Subject: Fwd: Signed Event Order-Enhanced Education Feb. 15-19

Date: Fri, 11 Mar 2016 18:12:19 +0000

Inline-Images: image001.gif; image002.gif; image003.gif; image004.gif; image005.gif; image006.gif; image007.gif; image008.png; image009.jpeg

Hi Rich and Bella...we will receive no further discount from the Fairmont...we had contracted Mon Feb 15-Fri. Feb. 19 then cancelled the Monday 15th...we were not charged for any of the food this day that we had contracted for only a room charge of like \$300. I have looked over the invoice and I confirm it is correct. Might you be able to issue me a reimbursement check from Enhanced for the \$5763.99 ? I may be in on Tuesday 15th so you can hold on to it for me! thanks, Lesley

Begin forwarded message:

From: "Girard, Jean (WFC)" <[REDACTED]>

Subject: RE: Signed Event Order-Enhanced Education Feb. 15-19

Date: March 11, 2016 at 12:59:14 PM EST

To: Lesley Groff <[REDACTED]>, "Accounts Receivable (WFC)" <[REDACTED]>

Good morning Leslie,

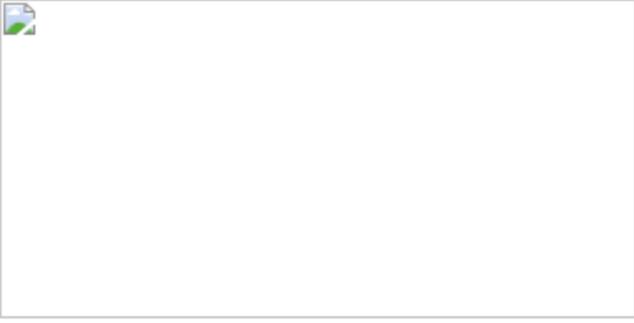
Leslie, we did not apply any cancellation fee when you cancel the first day of your program, as a gesture of goodwill. I am not able to apply any further discount unfortunately. I hope you understand ...

Let me know if you have any questions?
Best,

Jean-Roger Girard

Director, Catering and Event Sales
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