

From: bellaklein <[REDACTED]>
To: [REDACTED]
Cc: Richard Kahn <[REDACTED]>

Subject: Re: Signed Event Order-Enhanced Education Feb. 15-19

Date: Fri, 11 Mar 2016 18:59:56 +0000

Attachments: doc00060720160311135552.pdf

Hi Les,
Your check reimbursement attached. I will mail it today if you confirm address

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Mar 11, 2016, at 1:12 PM, [REDACTED] > wrote:

Hi Rich and Bella...we will receive no further discount from the Fairmont...we had contracted Mon Feb 15-Fri. Feb. 19 then cancelled the Monday 15th...we were not charged for any of the food this day that we had contracted for only a room charge of like \$300. I have looked over the invoice and I confirm it is correct. Might you be able to issue me a reimbursement check from Enhanced for the \$5763.99 ? I may be in on Tuesday 15th so you can hold on to it for me! thanks, [REDACTED]

Begin forwarded message:

From: "Girard, Jean (WFC)" <[REDACTED]>
Subject: RE: Signed Event Order-Enhanced Education Feb. 15-19
Date: March 11, 2016 at 12:59:14 PM EST
To: [REDACTED] >, "Accounts Receivable (WFC)" <[REDACTED]>

Good morning Leslie,

Leslie, we did not apply any cancellation fee when you cancel the first day of your program, as a gesture of goodwill. I am not able to apply any further discount unfortunately. I hope you understand ...

Let me know if you have any questions?
Best,

Jean-Roger Girard
Director, Catering and Event Sales
The Fairmont Waterfront
900 Canada Place Way

Vancouver BC V6C 3L5

Tel [REDACTED]

Fax [REDACTED]

fairmont.com/waterfront-vancouver

<http://vancouverwaterfront.fairmontemenu.com/>

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