

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Fairmont Waterfront-Jeffrey's Reservations [Email Ref: 160210-000607]
Date: Tue, 09 Feb 2016 22:08:40 +0000

ok, thanks

ask if we can check in on 16th...what happens to reservation? I really think he will only go 16-18, but I don't want to cancel the last night if he is having fun and decides to stay...I do not think he will go on 15th...he says he will not go until 16th...so it would be fine to CHANGE reservation to Feb. 16-19...possible? I booked these rooms myself and am holding with JE's Amex card...I don't know if the rate is an FHR rate...I will send you my confirms...

On Feb 9, 2016, at 5:06 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurian Banner

Response (Natalia Molotkova) 02/09/2016 05:06 PM

Ok, calling hotel about: Can you request a fan be put in one of the rooms? -Can we get the Amex amenities (early check in if possible and late check out to name important ones!) and if there is a WAIT LIST for a suite, can we be put on it? Regards, Natalia Molotkova
Centurian Relationship Manager [REDACTED] [REDACTED] Hours:
Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 02/09/2016 05:03 PM

I actually am holding 2 regular deluxe rooms at the Fairmont Waterfront for Jeffrey on the concierge floor Feb 15-19... Confirm # 107655153 and 107655163 -Is it possible for you to change the arrival to Feb. 16 and departure to Feb. 18? -Can you request a fan be put in one of the rooms? -Can we get the Amex amenities (early check in if possible and late check out to name important ones!) and if there is a WAIT LIST for a suite, can we be put on it?
Thanks, Lesley

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