

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Questions re tickets for [REDACTED] [Email Ref: 160121-000014]
Date: Wed, 20 Jan 2016 15:36:06 +0000

Travelocity has the return flight on Feb. 4th on Norwegian Air Shuttle#7016 depart 10:30pm-arrive 10am Feb. 5th for \$281.99 one way...

and I may have seen the \$504 fare if she returned to Rome on the 5th...? but \$504 or \$538.36 ..not enough money to really worry about!

and good to know on the itinerary...let me know if you see the Norwegian Air Shuttle ...and I will talk to JE about this 'idea'

On Jan 20, 2016, at 9:49 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 01/20/2016 09:49 AM

Yes, we can cancel return after the departure. fare is non refundable, no refund.

What return date you saw the fare of 504? I am getting \$538.36 (put return on the 4th)

Lowest one way fare on February 4th from NY to London is connection via Moscow

1 SU 101 04FEB JFK SVO 0225P 0720A
1 SU 2574 05FEB SVO LHR 0830A 0945A

TOTAL FARE - USD 386.10

Lowest direct is

1 VS 46 04FEB JFK LHR 0800P 0750A

TOTAL FARE - USD 1003.90

So, probably better again do round trip reservation and cancel return after the departure

Lowest round trip for direct is with BA

1 BA 176 04FEB JFK LHR 0720P 0710A
2 BA 117 15FEB LHR JFK 0820A 1115A

TOTAL FARE - USD 846.06

Yes, I can reserve flight fro January 28th and email you confirmation.

Regards,

Natalia Molotkova

Centurian Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/20/2016 09:21 AM
Thx Sent from my iPhone

Response (Natalia Molotkova) 01/20/2016 09:12 AM

OK, verifying everything... Regards, Natalia Molotkova Centurion Relationship

Hours: Monday through Friday
9:00am to 5:30pm EST

Response (Administrator) 01/20/2016 08:12 AM

I am currently out of the office with no access to voicemail or email. My normal office hours are 9am to 5:30pm EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, Natalia Molotkova

Customer () 01/20/2016 08:12 AM

Morning! I have some questions re tickets for ... -Departing Rome and then flying back to London is expensive... is it possible to purchase her a round trip ticket Rome/NY/Rome and then after she departs on the 28th, cancel the return and book a one way NY to London for the 4th? What do the airlines do to the cost of the Rome/NY/Rome ticket? -We found a round trip for like \$504 (Rome/NY/Rome)...and then the one way (NY/London) (at least at the moment) is like \$281. This would cost WAY less than the over \$2000 we are looking at for Rome/NY/London... -Is this a possibility? Of course I know the cost of the one way NY/London could go up between now and Feb. 4, but probably not in the thousands... -We also need a ticket for that shows her going Rome to London on Jan. 28th around the same time as her real ticket (just the one way, no return)... but we really just need an itinerary to show this and we do not need to purchase (the airlines won't cancel her real ticket just because we have reserved a ticket on another carrier Rome/London, right?) Thanks for your knowledge and help! Lesley

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