

From: Natalia Molotkova <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Itinerary for [REDACTED] 21JAN16 [REDACTED] [Email Ref: 160115-000116]
Date: Thu, 14 Jan 2016 16:16:26 +0000
Attachments: [REDACTED] - [REDACTED]

TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE

 Centurion Banner

Response (Natalia Molotkova) 01/14/2016 11:16 AM

Return flight - available seats to pre-assign only economy comfort at 59.00 USD, should I get it or leave it under the airport control?

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 01/14/2016 11:12 AM

Could be a glitch. Issuing ticket, non refundable coach with \$200 change fee.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/14/2016 11:03 AM

something is going on here...this email of the SCHEDULE CHANGE has gone to 3 other people in my office and they keep sending it to me...can you investigate? I do want to purchase this ticket for [REDACTED]...but what is going on here? technical glitch?

Response (Natalia Molotkova) 01/14/2016 10:47 AM

Very strange, it is just a hold reservation. You never confirmed that I can issue, the fare is higher then you had in attachment. S352.20

Regards,
Natalia Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/14/2016 10:30 AM

why is the heading here SCHEDULE CHANGE? this is [REDACTED] confirmed purchased ticket yes?
Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Subject: SCHEDULE CHANGE Itinerary for [REDACTED] 21JAN16 [REDACTED]

Date: January 14, 2016 at 10:12:49 AM EST

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact the Travel Services office number located on the attached PDF.

IMPORTANT SCHEDULE CHANGE NOTICE! REFER TO ITINERARY

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

You are receiving this email notification to advise:

Your travel arrangements are outlined below in this email, in the attached PDF and have been posted to a secure website.

Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

<http://myamextravel.com/itinerary?>

[RLOC=\[REDACTED\]=CUOMO&UTID=16481254](http://myamextravel.com/itinerary?RLOC=[REDACTED]=CUOMO&UTID=16481254)

Thursday 21 Jan 16

Flight Information

Date	21 Jan 2016
Airline	Delta Air Lines
Airline Record Locator	[REDACTED]
Flight/Class	DL4128 T Economy Class
Origin	New York, La Guardia
Destination	Houston, George Bush Intercontinental
Departing	08:35 PM
Arriving	11:58 PM
Departure Terminal	Terminal D
Arrival Terminal	Terminal A
Estimated Time	4 Hrs 23 Mins
Stops	Non-stop
Seats	Unassigned

Confirmed

Sunday 24 Jan 16

Flight Information

Date	24 Jan 2016
Airline	Delta Air Lines
Airline Record Locator	██████████
Flight/Class	DL3684 T Economy Class
Origin	Houston, George Bush Intercontinental
Destination	New York, La Guardia
Departing	07:15 PM
Arriving	11:38 PM
Departure Terminal	Terminal A
Arrival Terminal	Terminal D
Estimated Time	3 Hrs 23 Mins
Stops	Non-stop
Seats	Unassigned

Confirmed

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

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Ref#160115-000116