

From: Lesley Groff <[REDACTED]>

To: Amex Centurian Travel <[REDACTED]>

Subject: Re: Can you change a ticket purchased by someone else? [Email Ref: 160115-000233]

Date: Thu, 14 Jan 2016 17:03:04 +0000

ok, will do..thanks

On Jan 14, 2016, at 11:58 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 01/14/2016 11:58 AM

No, I don't have access to reservations, if they were not booked by American Express Consumer Travel, call Deltaa directly or agency, who booked it. Sorry!!!

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/14/2016 11:54 AM

Hi Natasha...Can you change a ticket that was purchased by someone else? Eric Krempp Delta Confirm # H9DW5U He is to depart tomorrow on Delta 2547 out of JFK at 9:34 arrive Washington at 10:59pm...he now needs to depart Sat. Jan. 16th...a 9:30am-ish flight would be great. Jeffrey will pay for the changes...fee and price difference if any...

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