

**From:** Natalia Molotkova <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Cancel flight from STT to NY! (Red Loc# [REDACTED]) [Email Ref: 160113-000378]

**Date:** Tue, 12 Jan 2016 18:34:56 +0000

**Attachments:** [REDACTED] - [REDACTED]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE =====>

 Centurion Banner

**Response (Natalia Molotkova) 01/12/2016 01:34 PM**

Voided original ticket. New ticket will be non refundable, change fee 100.00EUR, but due too it is issued today, in case of cancellation, we will be able to void it.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 01/12/2016 01:33 PM**

thanks

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**Response (Natalia Molotkova) 01/12/2016 01:31 PM**

The JFK Moscow portion will be only \$470.60.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Natalia Molotkova) 01/12/2016 01:30 PM**

OK

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ( [REDACTED] ) 01/12/2016 01:00 PM**

HI Natasha...we need to cancel the first leg of this trip...Jeffrey is now flyin his own plane to NY tomorrow and she will get a ride with him) DO KEEP the flight from JFK to Moscow as she will be taking this flight...thanks...send me new record locator once done and let me know if there is any price stuff I should be aware of...

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Invoice 2443419 for [REDACTED] 13JAN16 [REDACTED]  
**Date:** January 11, 2016 at 6:11:27 PM EST  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

**Wednesday 13 Jan 16**

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### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

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### Flight Information

Date	13 Jan 2016
Airline	<b>Delta Air Lines</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>DL676</b> L Economy Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	New York, John F Kennedy International
Departing	02:30 PM
Arriving	05:56 PM
Arrival Terminal	Terminal 4
Estimated Time	4 Hrs 26 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

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### Flight Information

Date	13 Jan 2016
Airline	<b>Aeroflot</b>
Airline Record Locator	██████████
Flight/Class	<b>SU103</b> T Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	07:20 PM
Arriving	12:25 PM / 14 Jan 2016
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs 5 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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