

From: [REDACTED] <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: change Ticket (Rec. Loc [REDACTED] [Email Ref: [REDACTED]])
Date: Tue, 05 Jan 2016 16:37:18 +0000

thanks so much!

On Jan 5, 2016, at 11:35 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 01/05/2016 11:35 AM

You did mention that in your first email, and I forgot, re-checking...

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/05/2016 11:33 AM

she is still arriving too late on the 7th...we either need to get her in evening of the 6th or morning/early afternoon of the 7th (1pm latest to arrive NY please on 7th)...

Response (Natalia Molotkova) 01/05/2016 11:28 AM

To get better fare, we will have to go with another option on teh return.

From Paris best coach fare is with American Airlines adn Finnair

1 AA 755 07JAN CDG PHL 1100A 0200P
1 AA 2073 07JAN PHL LGA 0335P 0429P

2 AA 8986 13JAN JFK HEL 0545P 0850A
OPERATED BY FINNAIR OYJ
2 AY 153 14JAN HEL SVO 0930A 1205P

TOTAL FARE - USD 797.36

From Geneva - British Airways

1 BA 725 07JAN GVA LHR 1030A 1115A
1 BA 177 07JAN LHR JFK 0105P 0405P

2 BA 176 13JAN JFK LHR 0720P 0710A
2 BA 233 14JAN LHR DME 0835A 0330P

TOTAL FARE - USD 759.76

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/05/2016 11:24 AM

yes, check about just doing a whole new ticket would be great! return can remain the same...thanks

Response (Natalia Molotkova) 01/05/2016 11:16 AM

No matter what I am pricing - from Geneva (connection) or from Paris - direct - the lowest fare will be in business at 1,100, original was 1143.72, plus 240.00EUR change fee (still not even sure if I can chance the route, checking with ticketing...)

Do you want me to try to create new reservation at a lower fare may be with different airline?

Regards,
Natalia Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/05/2016 10:45 AM

thanks

Response (Natalia Molotkova) 01/05/2016 10:41 AM

Checking...

Regards,
Natalia Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/05/2016 10:30 AM

Morning Natasha...we need to change [REDACTED] outbound ticket...she is in Europe now and can depart from Geneva or Paris to NY on Jan 7th (she needs to arrive early in the day, 2pm latest) I think this ticket was very restricted so not sure what the best idea is to save money...Another option would be for [REDACTED] to arrive evening of Jan. 6th still from Geneva or Paris...Please help! thank you! [REDACTED]
Begin forwarded message:

From: "American Express Travel" [REDACTED] >
Subject: Invoice [REDACTED] for [REDACTED] 07JAN16 [REDACTED]
Date: December 28, 2015 at 9:44:55 PM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact American Express Travel Service.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your American

Express Travel Service travel plans have been posted to a secure website.
Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

Thursday 07 Jan 16

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO USA

Flight Information

Date	07 Jan 2016
Airline	KLM Royal Dutch Airlines
Airline Record Locator	██████████
Flight/Class	KL3179 K Economy Class
Origin	Moscow, Sheremetyevo
Destination	Amsterdam, Schiphol
Departing	02:45 PM
Arriving	04:20 PM
Departure Terminal	Terminal F - International
Estimated Time	3 Hrs 35 Mins
Stops	Non-stop
Seats	11A

Confirmed

Flight Information

Date	07 Jan 2016
Airline	KLM Royal Dutch Airlines
Airline Record Locator	██████████
Flight/Class	KL643 H Economy Class
Origin	Amsterdam, Schiphol
Destination	New York, John F Kennedy International
Departing	05:15 PM
Arriving	07:40 PM
Arrival Terminal	Terminal 4
Estimated Time	8 Hrs 25 Mins
Stops	Non-stop
Seats	35A

Confirmed

Wednesday 13 Jan 16

Flight Information

Date 13 Jan 2016
Airline **KLM Royal Dutch Airlines**
Airline Record Locator [REDACTED]
Flight/Class **KL642** U Economy Class
Origin New York, John F Kennedy International
Destination Amsterdam, Schiphol
Departing 05:50 PM
Arriving 06:55 AM / 14 Jan 2016
Departure Terminal Terminal 4
Estimated Time 7 Hrs 5 Mins
Stops Non-stop
Seats 20A
Confirmed

Thursday 14 Jan 16

Flight Information

Date 14 Jan 2016
Airline **KLM Royal Dutch Airlines**
Airline Record Locator [REDACTED]
Flight/Class **KL903** Y Economy Class
Origin Amsterdam, Schiphol
Destination Moscow, Sheremetyevo
Departing 11:40 AM
Arriving 05:00 PM
Arrival Terminal Terminal E - International
Estimated Time 3 Hrs 20 Mins
Stops Non-stop
Seats 21F
Confirmed

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Ref: [REDACTED]

< [REDACTED] pdf >