

**From:** Lesley Groff <[REDACTED]>  
**To:** Kathy Ruemmler <[REDACTED]>  
**Subject:** Re: Change ticket to Jan 2?  
**Date:** Fri, 01 Jan 2016 16:21:07 +0000

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Welcome! Happy new year to you too!

Sent from my iPhone

> On Jan 1, 2016, at 11:16 AM, Kathy Ruemmler <[REDACTED]> wrote:

>

> Fabulous! Thank you so much, and Happy New Year.

>

> Sent from my iPhone

>

>> On Jan 1, 2016, at 5:14 PM, Lesley Groff <[REDACTED]> wrote:

>>

>> Ticket is being reissued now. Ticket dept will send me ticket soon. Once I receive I will forward to you!

>>

>> Sent from my iPhone

>>

>>> On Jan 1, 2016, at 11:02 AM, Kathy Ruemmler <[REDACTED]> wrote:

>>>

>>> Thank you! And, of course, I don't need to be in first. I tried to change it at the airport, but at the time they were booked on that flight.

>>>

>>> Sent from my iPhone

>>>

>>>> On Jan 1, 2016, at 4:58 PM, Lesley Groff <[REDACTED]> wrote:

>>>>

>>>> Yes it is. Trying to deal with this now!

>>>>

>>>> Sent from my iPhone

>>>>

>>>>> On Jan 1, 2016, at 10:52 AM, Kathy Ruemmler <[REDACTED]> wrote:

>>>>>

>>>>> Hi Lesley,

>>>>>

>>>>> Yes -- I was hoping to return tomorrow at the same time. Is that okay?

>>>>>

>>>>> Thank you!

>>>>>

>>>>> Kathy

>>>>>

>>>>> Sent from my iPhone

>>>>>

>>>>>> On Jan 1, 2016, at 4:08 PM, Lesley Groff <[REDACTED]> wrote:

>>>>>>

>>>>>> Hi Kathy. I Received a message from Amex stating the wait list for first class return on Jan 2 is available (at least it was last night!). Do you want me to call and try to change your ticket to this new date? Please let me know as soon as you can. It cost more so they need my approval to change it (which is totally fine!! Jeffrey wants you to do what you want!). Thanks, lesley

>>>>>>

>>>>>> Sent from my iPhone