

**From:** Natalia Molotkova <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Mandarin Marrakech Credit? [Email Ref: 160105-000345]  
**Date:** Mon, 04 Jan 2016 19:23:01 +0000

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 Centurion Banner

**Response (Natalia Molotkova) 01/04/2016 02:23 PM**

[REDACTED], respond from the hotel:

I am pleased to inform you that we could exceptionally use the 100% cancellation fee as a credit under the conditions that he stays for a minimum stay of 3 nights in the Oriental Pool Villa.

Please advise.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 01/04/2016 01:33 PM**

OK! thanks

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**Response (Natalia Molotkova) 01/04/2016 01:29 PM**

Let me reach out to them again, will be back shortly...I think they want to cooperate, due to they value Mr. Epstein. Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 01/04/2016 01:24 PM**

HI Natasha and Happy New Year! I had quite a few things going on over the weekend...Kathy helped me tremendously! I am following up to see if we were able to get a credit to use toward a future stay at the Mandarin in Marrakech...I ask because I don't want it to slip through and Jeffrey is claiming he will go to Marrakech around Jan. 23rd... Let me know! thanks, [REDACTED]

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