

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Mandarin Marrakech Credit? [Email Ref: 160105-000345]
Date: Mon, 04 Jan 2016 19:28:26 +0000

Ok, I will let Jeffrey know...thanks

On Jan 4, 2016, at 2:23 PM, Natalia Molotkova <[REDACTED]> wrote:

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=====>

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Response (Natalia Molotkova) 01/04/2016 02:23 PM

Lesley, respond from the hotel:

I am pleased to inform you that we could exceptionally use the 100% cancellation fee as a credit under the conditions that he stays for a minimum stay of 3 nights in the Oriental Pool Villa.
Please advise.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/04/2016 01:33 PM
OK! thanks

Response (Natalia Molotkova) 01/04/2016 01:29 PM

Let me reach out to them again, will be back shortly...I think they want to cooperate, due to they value Mr. Epstein. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/04/2016 01:24 PM

Hi Natasha and Happy New Year! I had quite a few things going on over the weekend...Kathy helped me tremendously! I am following up to see if we were able to get a credit to use toward a future stay at the Mandarin in Marrakech...I ask because I don't want it to slip through and Jeffrey is claiming he will go to Marrakech around Jan. 23rd... Let me know! thanks, Lesley

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