

From: [REDACTED] >
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Mandarin hotel in Marakesh [Email Ref: 151212-000383]
Date: Mon, 21 Dec 2015 19:05:57 +0000

were you able to request a fan from the hotel?

On Dec 21, 2015, at 1:53 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 12/21/2015 01:53 PM

Done. confirmation email on its way. You can view the travel requirements to go to Morocco (passport validity, if passport has to have blank pages and etc.). Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/21/2015 01:45 PM

yes, we are aware...! thank you...that is why he didn't want to book until he was 100% sure he was going...appreciate it

Response (Natalia Molotkova) 12/21/2015 01:36 PM

[REDACTED], we are within cancellation policy, which is 14 days prior to arrival. So, if you decided to cancel, the fee will be 50% of the whole stay.

Rates are:

ORIENTAL POOL VILLA-1 KING -2 TWIN BEDS-KITCHEN
POOL -JACUZZI-OUTER SHOWER - 423SQM 4547SQFT

** 2850.00 EFF 25DEC - 28DEC

3300.00 EFF 28DEC - 29DEC

TTL TAX 28.80

APPROX. TOTAL PRICE 11878.80 EUR

INCLUDES TAXES AND SURCHARGES

Please re-confirm that I can proceed.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 12/21/2015 01:33 PM

OK, on it... Regards, Natalia Molotkova Centurion Relationship

[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer ([REDACTED]) 12/21/2015 01:30 PM

Ok the word is in! Please reserve the Oriental Pool Suite arrival Dec. 25 departing Dec. 29 under Jeffrey Epstein's name. Please request a fan be put in the bedroom (a box fan or a fan on a stand or one for on the dresser...any kind of fan will do!) thanks!! [REDACTED]

Customer ([REDACTED]) 12/21/2015 09:45 AM
appreciate it!!

Response (Natalia Molotkova) 12/21/2015 09:40 AM

Ok, I am here. Regards, Natalia Molotkova Centurion Relationship
[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer ([REDACTED]) 12/21/2015 09:39 AM

ok great...thanks...I am not sure what he wants at the moment! just want to provide him the options! thanks

Response (Natalia Molotkova) 12/21/2015 09:34 AM

The rate I gave you was fro Oriental Pool Villa. I thought you needed with 2 bedrooms.

MANDARIN POOL VILLA -1 KING BED is also available

** 1150.00 EFF 25DEC - 28DEC

1450.00 EFF 28DEC - 29DEC

TTL TAX 28.80

APPROX TOTAL PRICE 4928.80 EUR

INCLUDES TAXES AND SURCHARGES

ATLAS SUITE -1 KING BED -MOUNTAIN AND MEDINA VIEW - available

** 950.00 EFF 25DEC - 28DEC

1250.00 EFF 28DEC - 29DEC

TTL TAX 28.80

APPROX TOTAL PRICE 4128.80 EUR

INCLUDES TAXES AND SURCHARGES

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/21/2015 09:27 AM

So only the Oriental suite is available now. Correct? The Mandarin pool one bedroom suite is booked up? Sent from my iPhone

Response (Natalia Molotkova) 12/21/2015 09:20 AM

ORIENTAL POOL VILLA -1 KING -2 TWIN BEDS

** 2850.00 EFF 25DEC - 28DEC

3300.00 EFF 28DEC - 29DEC

TTL TAX 28.80

APPROX TOTAL PRICE 11878.80 EUR

INCLUDES TAXES AND SURCHARGES

Royal is sold out.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 12/21/2015 09:10 AM

Checking... Regards, Natalia Molotkova Centurion Relationship

[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer ([REDACTED]) 12/21/2015 07:21 AM

Morning Natasha...Jeffrey has still not made up his mind...he is on the fence with this trip... when you get in today, could you check availability again for us...are these 2 suites still available? is the Royal now available perhaps? how much availability is there? Jeffrey wants me to follow up with him today on this...thanks!

Customer ([REDACTED]) 12/19/2015 12:33 PM

Thanks for this! I will get back to you. Sent from my iPhone

Response (Centurion Support) 12/19/2015 12:24 PM

Dear [REDACTED], It was a pleasure speaking with you moments ago with regard to the Mandarin Oriental Marrakech for arrival Friday, December 25 through Tuesday, December 29, 2015. The Mandarin Oriental has the following options available at this moment: The only 2 Bedroom option would be: The Oriental Pool Villa - 1 king and 2 twins 4547 Sq feet with Kitchen rate change - 2850EUR per room per night plus tax and surcharges Friday, 12/25-Monday, 12/28 then 3300EUR for Monday, 12/28 - approximate total stay 11878EUR. 1 Bedroom options: Mandarin Pool Villa 1 King bed, 3096Sq Feet - 1225EUR per room, per night plus tax and surcharges. The hotel will require full prepayment at the time of reservation and is 100% non refundable. Please let us know if you have any questions. Warmest regards, Valerie From Centurion Support on behalf of your Relationship Manager Natalia Molotkova

Customer ([REDACTED]) 12/11/2015 03:42 PM

Great. Thx. Sent from my iPhone

Response (Natalia Molotkova) 12/11/2015 03:37 PM

MANDARIN ORIENTAL MARRAKECH

ROUTE DU GOLF ROYAL

MARRAKECH MA 40000

ATLAS SUITE - 950.00 EUR per night

PANORAMIC SUITE - 950.00 EUR

MANDARIN POOL VILLA- 1150.00 EUR

INFINITY POOL SUITE-2 BEDROOM- 1950.00 EUR

ROYAL SUITE -2 BEDROOM - 2500.00 EUR

ORIENTAL POOL VILLA - 2850.00 EUR

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 12/11/2015 03:30 PM

Sure checking... Regards, Natalia Molotkova Centurion Relationship

[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer ([REDACTED]) 12/11/2015 03:27 PM

Hi Natasha. Can you check availability on a suite and extra bedroom at the Mandarin in Marrakesh for Dec 24-28? Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [REDACTED]

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here:

[REDACTED]. For "Map Legal Notices" click here:

[REDACTED]. There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit [REDACTED] California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

Ref#151212-000383

EFTA00332824