

**From:** Lesley Groff <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Mandarin hotel in Marakesh [Email Ref: 151212-000383]  
**Date:** Mon, 21 Dec 2015 19:14:13 +0000

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ok thx

On Dec 21, 2015, at 2:11 PM, Natalia Molotkova <[REDACTED]> wrote:

<----- TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE  
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 Centurion Banner

**Response (Natalia Molotkova) 12/21/2015 02:11 PM**

I am waiting like another may be 15 minutes, our reservations can't be see right away on the hotel side. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 12/21/2015 02:06 PM**

were you able to request a fan from the hotel?

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**Customer ([REDACTED]) 12/21/2015 02:03 PM**

great! thank you

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**Response (Natalia Molotkova) 12/21/2015 01:53 PM**

Done, confirmation email on its way. You can view the travel requirements to go to Morocco at [www.visacentral.com/AMEX](http://www.visacentral.com/AMEX) (passport validity, if passport has to have blank pages and etc.). Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 12/21/2015 01:45 PM**

yes, we are aware...! thank you...that is why he didn't want to book until he was 100% sure he was going...appreciate it

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**Response (Natalia Molotkova) 12/21/2015 01:36 PM**

Lesley, we are within cancellation policy, which is 14 days prior to arrival. So, if you decided to cancel, the fee will be 50% of the whole stay.

Rates are:  
ORIENTAL POOL VILLA-1 KING -2 TWIN BEDS-KITCHEN  
POOL -JACUZZI-OUTER SHOWER - 423SQM 4547SQFT  
\*\* 2850.00 EFF 25DEC - 28DEC  
3300.00 EFF 28DEC - 29DEC  
TTL TAX 28.80

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APPROX. TOTAL PRICE 11878.80 EUR  
INCLUDES TAXES AND SURCHARGES

Please re-confirm that I can proceed.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Natalia Molotkova) 12/21/2015 01:33 PM**

OK, on it... Regards, Natalia Molotkova Centurion Relationship  
Manager [REDACTED] [REDACTED]

Hours: Monday through Friday  
9:00am to 5:30pm EST

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**Customer ([REDACTED]) 12/21/2015 01:30 PM**

Ok the word is in! Please reserve the Oriental Pool Suite arrival Dec. 25 departing Dec. 29  
under Jeffrey Epstein's name. Please request a fan be put in the bedroom (a box fan or a  
fan on a stand or one for on the dresser...any kind of fan will do!) thanks!! Lesley

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**Customer ([REDACTED]) 12/21/2015 09:45 AM**

appreciate it!!

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**Response (Natalia Molotkova) 12/21/2015 09:40 AM**

Ok, I am here. Regards, Natalia Molotkova Centurion Relationship  
Manager [natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com) [REDACTED]

Hours: Monday through Friday  
9:00am to 5:30pm EST

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**Customer ([REDACTED]) 12/21/2015 09:39 AM**

ok great...thanks...I am not sure what he wants at the moment! just want to provide him the  
options! thanks

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**Response (Natalia Molotkova) 12/21/2015 09:34 AM**

The rate I gave you was fro Oriental Pool Villa. I thought you needed with 2  
bedrooms.

MANDARIN POOL VILLA -1 KING BED is also available

\*\* 1150.00 EFF 25DEC - 28DEC

1450.00 EFF 28DEC - 29DEC

TTL TAX 28.80

APPROX. TOTAL PRICE 4928.80 EUR  
INCLUDES TAXES AND SURCHARGES

ATLAS SUITE-1 KING BED-MOUNTAIN AND MEDINA VIEW - available

\*\* 950.00 EFF 25DEC - 28DEC

1250.00 EFF 28DEC - 29DEC

TTL TAX 28.80

APPROX. TOTAL PRICE 4128.80 EUR  
INCLUDES TAXES AND SURCHARGES

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ( [REDACTED] ) 12/21/2015 09:27 AM**

So only the Oriental suite is available now. Correct? The Mandarin pool one bedroom suite is booked up? Sent from my iPhone

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**Response (Natalia Molotkova) 12/21/2015 09:20 AM**

**ORIENTAL POOL VILLA-1 KING -2 TWIN BEDS**

\*\* 2850.00 EFF 25DEC - 28DEC

3300.00 EFF 28DEC - 29DEC

TTL TAX 28.80

APPROX TOTAL PRICE 11878.80 EUR

INCLUDES TAXES AND SURCHARGES

Royal is sold out.

Regards,

Natalia Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Natalia Molotkova) 12/21/2015 09:10 AM**

Checking... Regards, Natalia Molotkova Centurion Relationship

Manager [natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com) [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ( [REDACTED] ) 12/21/2015 07:21 AM**

Morning Natasha...Jeffrey has still not made up his mind...he is on the fence with this trip... when you get in today, could you check availability again for us...are these 2 suites still available? is the Royal now available perhaps? how much availability is there? Jeffrey wants me to follow up with him today on this...thanks!

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**Customer ( [REDACTED] ) 12/19/2015 12:33 PM**

Thanks for this! I will get back to you. Sent from my iPhone

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**Response (Centurion Support) 12/19/2015 12:24 PM**

Dear Lesley, It was a pleasure speaking with you moments ago with regard to the Mandarin Oriental Marakesh for arrival Friday, December 25 through Tuesday, December 29, 2015.

The Mandarin Oriental has the following options available at this moment: The only 2 Bedroom option would be: The Oriental Pool Villa - 1 king and 2 twins 4547 Sq feet with

Kitchen rate change - 2850EUR per room per night plus tax and surcharges Friday, 12/25-Monday, 12/28 then 3300EUR for Monday, 12/28 - approximate total stay 11878EUR. 1

Bedroom options: Mandarin Pool Villa 1 King bed, 3096Sq Feet - 1225EUR per room, per night plus tax and surcharges. The hotel will require full prepayment at the time of

reservation and is 100% non refundable. Please let us know if you have any questions.

Warmest regards, Valerie From Centurion Support on behalf of your Relationship Manager  
Natalia Molotkova

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**Customer ( [REDACTED] ) 12/11/2015 03:42 PM**

Great. Thx. Sent from my iPhone

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**Response (Natalia Molotkova) 12/11/2015 03:37 PM**

**MANDARIN ORIENTAL MARRAKECH**

ROUTE DU GOLF ROYAL  
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MARRAKECH MA 40000  
ATLAS SUITE - 950.00 EUR per night  
PANORAMIC SUITE - 950.00 EUR  
MANDARIN POOL VILLA- 1150.00 EUE  
INFINITY POOL SUITE-2 BEDROOM- 1950.00 EUR  
ROYAL SUITE -2 BEDROOM - 2500.00 EUR  
ORIENTAL POOL VILLA - 2850.00 EUR

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Natalia Molotkova) 12/11/2015 03:30 PM**

Sure, checking... Regards, Natalia Molotkova Centurion Relationship Manager  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ( ) 12/11/2015 03:27 PM**

Hi Natasha. Can you check availability on a suite and extra bedroom at the Mandarin in Marrakesh for Dec 24-28? Sent from my iPhone

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