

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Add Frequent Flyer #'s to [REDACTED] profile please [Email Ref: [REDACTED]]
Date: Wed, 18 Nov 2015 19:23:03 +0000

thx
On Nov 18, 2015, at 2:16 PM, Natalia Molotkova <[REDACTED]> wrote:

<----- TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
----->


Response (Natalia Molotkova) 11/18/2015 02:16 PM
Done.
Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Administrator) 11/18/2015 01:30 PM
Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [REDACTED]. Have a wonderful day! Best regards, RM Natalia Molotkova

Customer ([REDACTED]) 11/18/2015 01:30 PM
thanks

Response (Natalia Molotkova) 11/18/2015 01:26 PM
Sure, I will....
Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 11/18/2015 11:42 AM
Hi Natasha...can you please add the below frequent flyer numbers to [REDACTED] profile? Jet Blue # [REDACTED] Delta # [REDACTED] thanks! Lesley

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Ref# [REDACTED]