

**From:** Natalia Molotkova <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Change return to Sec. 8th [REDACTED] [Email Ref: 151119-000879]

**Date:** Thu, 19 Nov 2015 14:05:24 +0000

**Attachments:** [REDACTED] - [REDACTED]

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TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE

 Centurion Banner

**Response (Natalia Molotkova) 11/19/2015 09:05 AM**

Sure, to the 8th?

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Administrator) 11/19/2015 07:42 AM**

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [centurionsupport@centurion.com](mailto:centurionsupport@centurion.com). Have a wonderful day! Best regards, RM Natalia Molotkova

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**Customer ([REDACTED]) 11/19/2015 07:42 AM**

Morning! I am now being told to change the ticket back to return on 9th! Can you please change again for me?! Sent from my iPhone

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**Response (Administrator) 11/18/2015 07:55 PM**

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [centurionsupport@centurion.com](mailto:centurionsupport@centurion.com). Have a wonderful day! Best regards, RM Natalia Molotkova

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**Customer ([REDACTED]) 11/18/2015 07:55 PM**

Haha! Do it! Sent from my iPhone

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**Response (Natalia Molotkova) 11/18/2015 07:26 PM**

Fare will be 541.40USD, new itinerary is on its way - OMG that is so cheap.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Natalia Molotkova) 11/18/2015 07:25 PM**

Checking...

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Administrator) 11/18/2015 07:24 PM**

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [centurionsupport@centurion.com](mailto:centurionsupport@centurion.com). Have a wonderful day! Best regards, RM Natalia Molotkova

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**Customer ( ) 11/18/2015 07:24 PM**

Please change the return to Sec. 8th. Same flight or later!! Thx Sent from my iPhone  
Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)> **Date:** November 18, 2015 at 4:19:12 PM EST **To:** **Subject:** Itinerary for  
05DEC15

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

**Saturday 05 Dec 15**

**Other Information**

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CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

**Other Information**

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CITIZENS OF RUSSIAN FEDERATION- PASSPORT MUST BE VALID FOR THE PERIOD OF INTENDED STAY

**Flight Information**

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Date	05 Dec 2015
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU100</b> Q Economy Class
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	09:50 AM
Arriving	12:35 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	10 Hrs 45 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

**Wednesday 09 Dec 15**

**Flight Information**

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Date	09 Dec 2015
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU103</b> T Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	07:20 PM
Arriving	12:25 PM / 10 Dec 2015
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs 5 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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