

From: Natalia Molotkova <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Change return to Sec. 8th [REDACTED] [Email Ref: 151119-000879]
Date: Thu, 19 Nov 2015 14:18:18 +0000
Attachments: [REDACTED] - [REDACTED]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE =====>

 Centurion Banner

Customer ([REDACTED]) 11/19/2015 09:18 AM
Correct! t hanks

Response (Administrator) 11/19/2015 09:18 AM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Response (Natalia Molotkova) 11/19/2015 09:07 AM

Sorry, 9th, changing...

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 11/19/2015 09:05 AM

Sure, to the 8th?

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Administrator) 11/19/2015 07:42 AM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you

need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Customer ([REDACTED]) 11/19/2015 07:42 AM

Morning! I am now being told to change the ticket back to return on 9th! Can you please change again for me?! Sent from my iPhone

Response (Administrator) 11/18/2015 07:55 PM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Customer ([REDACTED]) 11/18/2015 07:55 PM

Haha! Do it! Sent from my iPhone

Response (Natalia Molotkova) 11/18/2015 07:26 PM

Fare will be 541.40USD, new itinerary is on its way - OMG that is so cheap.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 11/18/2015 07:25 PM

Checking...

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Administrator) 11/18/2015 07:24 PM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Customer ([REDACTED]) 11/18/2015 07:24 PM

Please change the return to Sec. 8th. Same flight or later!! Thx Sent from my iPhone
Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com> **Date:** November 18, 2015
at 4:19:12 PM EST **To:** [REDACTED] **Subject:** Itinerary for
[REDACTED] 05DEC15 [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

Saturday 05 Dec 15

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

CITIZENS OF RUSSIAN FEDERATION- PASSPORT MUST BE VALID FOR THE PERIOD OF INTENDED STAY

Flight Information

Date	05 Dec 2015
Airline	Aeroflot
Airline Record Locator	[REDACTED]
Flight/Class	SU100 Q Economy Class
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	09:50 AM
Arriving	12:35 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	10 Hrs 45 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Flight Information

Date	09 Dec 2015
Airline	Aeroflot
Airline Record Locator	██████
Flight/Class	SU103 T Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	07:20 PM
Arriving	12:25 PM / 10 Dec 2015
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs 5 Mins
Stops	Non-stop
Seats	Unassigned

Confirmed

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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