

From: Natalia Molotkova <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Change return to Sec. 8th [REDACTED] [Email Ref: 151119-000879]

Date: Thu, 19 Nov 2015 14:30:06 +0000

Attachments: [REDACTED] - [REDACTED]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE =====>

 Centurion Banner

Response (Natalia Molotkova) 11/19/2015 09:30 AM

On its way.

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Administrator) 11/19/2015 09:27 AM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Customer ([REDACTED]) 11/19/2015 09:27 AM

ok, thanks...reserve and send to me so I can get approval... thanks!

Response (Natalia Molotkova) 11/19/2015 09:23 AM

Fare for the 9th today is \$624.40, can't be guaranteed till issue. Restricted.

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 11/19/2015 09:18 AM

Correct! t hanks

Response (Administrator) 11/19/2015 09:18 AM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Response (Natalia Molotkova) 11/19/2015 09:07 AM

Sorry, 9th, changing...

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 11/19/2015 09:05 AM

Sure, to the 8th?

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Administrator) 11/19/2015 07:42 AM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Customer ([REDACTED]) 11/19/2015 07:42 AM

Morning! I am now being told to change the ticket back to return on 9th! Can you please change again for me?! Sent from my iPhone

Response (Administrator) 11/18/2015 07:55 PM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you

need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Customer ([REDACTED]) 11/18/2015 07:55 PM

Haha! Do it! Sent from my iPhone

Response (Natalia Molotkova) 11/18/2015 07:26 PM

Fare will be 541.40USD, new itinerary is on its way - OMG that is so cheap.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 11/18/2015 07:25 PM

Checking...

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Administrator) 11/18/2015 07:24 PM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, RM Natalia Molotkova

Customer ([REDACTED]) 11/18/2015 07:24 PM

Please change the return to Sec. 8th. Same flight or later!! Thx Sent from my iPhone
Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com> **Date:** November 18, 2015 at 4:19:12 PM EST **To:** [REDACTED] **Subject:** Itinerary for [REDACTED] 05DEC15 [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

Saturday 05 Dec 15

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

CITIZENS OF RUSSIAN FEDERATION- PASSPORT MUST BE VALID FOR THE PERIOD OF INTENDED STAY

Flight Information

| | |
|------------------------|--|
| Date | 05 Dec 2015 |
| Airline | Aeroflot |
| Airline Record Locator | ████████ |
| Flight/Class | SU100 Q Economy Class |
| Origin | Moscow, Sheremetyevo |
| Destination | New York, John F Kennedy International |
| Departing | 09:50 AM |
| Arriving | 12:35 PM |
| Departure Terminal | Terminal D - Domestic/Intl |
| Arrival Terminal | Terminal 1 |
| Estimated Time | 10 Hrs 45 Mins |
| Stops | Non-stop |
| Seats | Unassigned |

Confirmed

Wednesday 09 Dec 15

Flight Information

| | |
|------------------------|--|
| Date | 09 Dec 2015 |
| Airline | Aeroflot |
| Airline Record Locator | ████████ |
| Flight/Class | SU103 T Economy Class |
| Origin | New York, John F Kennedy International |
| Destination | Moscow, Sheremetyevo |
| Departing | 07:20 PM |

| | |
|--------------------|----------------------------|
| Arriving | 12:25 PM / 10 Dec 2015 |
| Departure Terminal | Terminal 1 |
| Arrival Terminal | Terminal D - Domestic/Intl |
| Estimated Time | 9 Hrs 5 Mins |
| Stops | Non-stop |
| Seats | Unassigned |

Confirmed

Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

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California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

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Ref#151119-000879