

**From:** Lesley Groff <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Aurelija Geneva to Vilnius on Thursday? [Email Ref: 151111-000079]  
**Date:** Tue, 10 Nov 2015 17:32:41 +0000

---

ok thanks...

On Nov 10, 2015, at 12:31 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE  
=====>

 Centurion Banner

**Response (Natalia Molotkova) 11/10/2015 12:31 PM**

3 seats left. fare can't be guaranteed. Regards, Natalia Molotkova Centurion Relationship  
[REDACTED] (877) 877-0987 Hours: Monday through Friday  
9:00am to 5:30pm EST

---

**Customer ([REDACTED]) 11/10/2015 12:24 PM**

Waiting for Jeffrey to decide. Is the flight wide open? Or full? Sent from my iPhone

---

**Response (Natalia Molotkova) 11/10/2015 11:18 AM**

OK Regards, Natalia Molotkova Centurion Relationship  
[REDACTED] (877) 877-0987 Hours: Monday through Friday  
9:00am to 5:30pm EST

---

**Customer ([REDACTED]) 11/10/2015 11:18 AM**

sorry...I was looking at the flight number as the departure time...this looks great...let me get confirmation fromJE to buy it...hang in...

---

**Customer ([REDACTED]) 11/10/2015 11:15 AM**

is there one a bit later...say 5:30 or 6pm?

---

**Response (Natalia Molotkova) 11/10/2015 11:11 AM**

After 4pm will be

LO 416 GVA WAW 740P 1000P

LO 773 WAWVNO 1035P 1240A¥1

Same connecting flight to Vilnius.

I am getting difference in fare of 10.60 USD. To change return we will have to wait till she takes the leg from Warsaw to Paris - will be shortly. Should I change? Or not yet?

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

EFTA00335443

---

**Customer ( [REDACTED] ) 11/10/2015 10:51 AM**  
Options after 4pm? Sent from my iPhone

---

**Customer ( [REDACTED] ) 11/10/2015 10:21 AM**  
Flight after 400pm coach if possible Sent from my iPhone

---

**Customer ( [REDACTED] ) 11/10/2015 10:09 AM**  
Great. Will find out Sent from my iPhone

---

**Response (Natalia Molotkova) 11/10/2015 10:01 AM**  
Yes, several. Regards, Natalia Molotkova Centurion Relationship  
[REDACTED] (877) 877-0987 Hours: Monday through Friday  
9:00am to 5:30pm EST

---

**Customer ( [REDACTED] ) 11/10/2015 10:00 AM**  
Are there several flights to choose from? Morning. Afternoon and evening? Sent from my iPhone

---

**Response (Natalia Molotkova) 11/10/2015 09:54 AM**  
OK, ticket we are holding, is changeable, no change fee. What time she will need to depart from Geneva? Regards, Natalia Molotkova Centurion Relationship  
[REDACTED] (877) 877-0987 Hours: Monday through Friday  
9:00am to 5:30pm EST

---

**Response (Natalia Molotkova) 11/10/2015 09:49 AM**  
Sure, let me have a look. Regards, Natalia Molotkova Centurion Relationship  
[REDACTED] (877) 877-0987 Hours: Monday through Friday  
9:00am to 5:30pm EST

---

**Customer ( [REDACTED] ) 11/10/2015 09:45 AM**  
Hi Natasha. We are currently holding a ticket for Aurelija to fly from paris back to Vilnius on Thursday. Is it possible to get her from Geneva to Vilnius on Thursday instead (they may go to Geneva on JE's plane if we can get her back home from there). Please let me know Sent from my iPhone

---

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [REDACTED]

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot® and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here: [REDACTED]. For "Map Legal Notices" click here:

[REDACTED]. There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit [REDACTED] California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

---

Ref#151111-000079