

**From:** [REDACTED] <[REDACTED]>  
**To:** Bella Klein <[REDACTED]>  
**Subject:** Re: Thank You for Verifying Charge Activity  
**Date:** Thu, 12 Nov 2015 15:04:32 +0000

---

thx...

On Nov 12, 2015, at 9:32 AM, Bella Klein <[REDACTED]> wrote:

Thank you,

Bella

Begin forwarded message:

**From:** "American Express" <[AmericanExpress@welcome.aexp.com](mailto:AmericanExpress@welcome.aexp.com)>  
**Date:** November 12, 2015 at 9:29:04 AM EST  
**To:** <[REDACTED]>  
**Subject:** Thank You for Verifying Charge Activity  
**Reply-To:** "American Express" <[DoNotReplyUS@service.americanexpress.com](mailto:DoNotReplyUS@service.americanexpress.com)>

Thank you for verifying charges with us



Hello, [REDACTED]

Account Ending: [REDACTED]



Service shadow

## The security concern has been resolved

You or an authorized party recently confirmed the charge attempt(s) listed below as valid. If you believe these attempts were verified in error, please call us immediately at the number on the back of your Card.

Attempt Date	Merchant	Amount	Original Status
11/12/2015	EUROSTAR	147.00 GBP*	Not Approved**

\*This may be a preauthorized amount and may not match the final amount that appears on your statement.

\*\*This status may have changed if charges were re-submitted by you or the merchant.

If your purchase has not been completed, you may re-attempt the charge now.

***How would you rate our fraud protection experience?***

Poor

Fair

Good

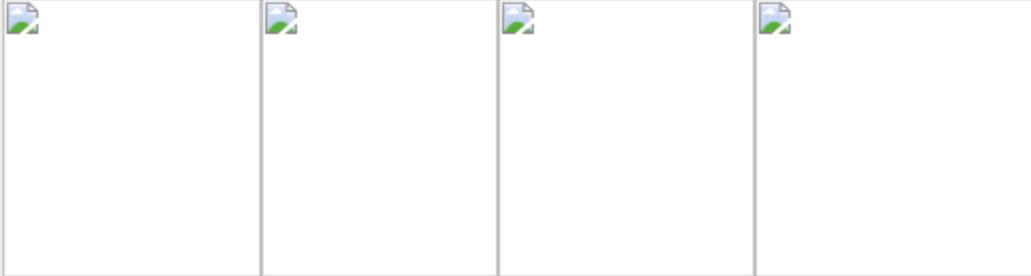
Very Good

Excellent

Thank you for helping us to protect the security of your account.

American Express Account Protection Services

*For more information about fraud and ways to help ensure your account protection, please visit the American Express [Fraud Protection Center](#).*



[Contact Us](#)

[Privacy Statement](#)

[Add us to your address book](#)

Your Card Member information is included in the upper-right corner to help you recognize this as a customer service e-mail from American Express. To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing). We kindly ask you not to reply to this e-mail but instead contact us via [Customer Service](#).

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