

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: I booked last executive suite at Rosewood Vancouver [Email Ref: 151030-000050]
Date: Thu, 29 Oct 2015 15:18:25 +0000

thx
On Oct 29, 2015, at 11:18 AM, Natalia Molotkova <[REDACTED]> wrote:

<----- TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
----->

 Centurion Banner

Response (Natalia Molotkova) 10/29/2015 11:18 AM

Disregard my email where I am asking for the CF numbers, they are right here... Regards,
Natalia Molotkova Centurion Relationship Manager [REDACTED]
[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/29/2015 10:45 AM

no worries... I'm on with hyatt now checking their suites...

Response (Natalia Molotkova) 10/29/2015 10:42 AM

Will do, just logged in, had to go to my daughter's school in the morning. Regards, Natalia
Molotkova Centurion Relationship Manager [REDACTED]
[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/29/2015 10:09 AM

I got scared and went ahead and booked an executive suite and deluxe room at the
Rosewood Vancouver... I am told you can call and take over the reservation so he can get
his amenities... Confirm #'s 29656SB024722 and 29656SB024724 the Rosewood and Lord
Stanley suites were already booked! I am wait listed on both however!! I spoke with Janice...
she says to just give her a call and she will make sure we get the amenities.. 604 682 5566

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