

**From:** Lesley Groff <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Booked Hyatt Vancouver 2 Bedroom suite [Email Ref: 151030-000145]  
**Date:** Thu, 29 Oct 2015 15:37:20 +0000

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thank you and thank you!

On Oct 29, 2015, at 11:35 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE  
=====>

 Centurion Banner

**Response (Natalia Molotkova) 10/29/2015 11:35 AM**

Absolutely...took over Rosewood, emailing you confirmations. Regards, Natalia Molotkova  
Centurion Relationship Manager [REDACTED] [REDACTED] Hours:  
Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/29/2015 11:33 AM**

ok...  
not too long though...if we don't hear back in an hour, can you follow up with a call?

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**Response (Natalia Molotkova) 10/29/2015 11:28 AM**

OK, lets' wait for their responds.. Regards, Natalia Molotkova Centurion Relationship  
Manager [REDACTED] [REDACTED] Hours: Monday through Friday  
10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/29/2015 11:27 AM**

Jeffrey only wants conference room at one of the Fairmonts! We have to get one of those!  
Please oh please!  
Jeffrey wants all reservations made through Amex, so yes, please take over the Hyatt  
reservation for me as well...thanks!

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**Response (Natalia Molotkova) 10/29/2015 11:23 AM**

I can take over the reservation as well, but it is not FHR property. Should I still? On the  
phone with Rosewood. Did you request info about conference room from Rosewood and  
Hyatt as well? Regards, Natalia Molotkova Centurion Relationship  
Manager [REDACTED] [REDACTED] Hours: Monday through Friday  
10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/29/2015 11:21 AM**

Is the Hyatt Vancouver part of the fine hotels program with you? I booked the 2 bedroom  
Modern Suite (or maybe it is the Legacy...one of the two) for \$3300 per night. confirm#  
5925865...can you take that reservation over as well for me?

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