

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Hotel reservations? [Email Ref: 151030-000469]
Date: Thu, 29 Oct 2015 21:05:19 +0000

will i get one from the Hyatt from you as well soon?

On Oct 29, 2015, at 4:46 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 10/29/2015 04:46 PM

Got email from the hotel, creating record locator. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/29/2015 04:21 PM

ok! thanks

Response (Natalia Molotkova) 10/29/2015 04:13 PM

I called them again, verified the email address, even they said it was correct, I have a feeling it wasn't. Should have them shortly, and will create record locator. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/29/2015 04:09 PM

I took over, but still waiting for the confirmation email from the hotel, called them already twice. They asked to wait. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/29/2015 03:57 PM

Hi Natasha...I have not rec'd the hotel confirmations as of yet for the Rosewood or the Hyatt...were you able to take those reservations over and send me Rec. Locators?

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