

**From:** Lesley Groff <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Hotel reservations? [Email Ref: 151030-000469]  
**Date:** Thu, 29 Oct 2015 21:14:34 +0000

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thanks

On Oct 29, 2015, at 5:13 PM, Natalia Molotkova <[REDACTED]> wrote:

<----- TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE  
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 Centurion Banner

**Response (Natalia Molotkova) 10/29/2015 05:13 PM**

Ok, calling them... Regards, Natalia Molotkova Centurion Relationship  
Manager [REDACTED] Hours: Monday through Friday  
10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/29/2015 05:12 PM**

if you can it would be better...if they won;t let you then we won't worry about it  
**Confirmation Number:5925865**

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**Response (Natalia Molotkova) 10/29/2015 05:08 PM**

I didn't take Hyatt over due to it is not an FHR hotel. Should I still? They might not release it  
to me, due to no point. Regards, Natalia Molotkova Centurion Relationship  
Manager [REDACTED] Hours: Monday through Friday  
10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/29/2015 05:06 PM**

will i get one from the Hyatt from you as well soon?

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**Response (Natalia Molotkova) 10/29/2015 04:46 PM**

Got email from the hotel, creating record locator. Regards, Natalia Molotkova Centurion  
Relationship Manager [REDACTED] Hours: Monday  
through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/29/2015 04:21 PM**

ok! thanks

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**Response (Natalia Molotkova) 10/29/2015 04:13 PM**

I called them again, verified the email address, even they said it was correct, I have a feeling  
it wasn't. Should have them shortly, and will create record locator. Regards, Natalia  
Molotkova Centurion Relationship Manager [REDACTED]  
[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

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**Response (Natalia Molotkova) 10/29/2015 04:09 PM**

I took over, but still waiting fro the confirmation email from teh hotel, called them already twice. They asked to wait \ Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/29/2015 03:57 PM**

Hi Natasha...I have not rec'd the hotel confirmations as of yet for the Rosewood or the Hyatt...were you able to take those reservations over and send me Rec. Locators?

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