

**From:** Lesley Groff <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Change Ticket for Janusz to tonight! (Rec. Loc# XEULQI) [Email Ref: 151029-000388]  
**Date:** Wed, 28 Oct 2015 18:55:42 +0000

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ok, all sounds good!  
I know Janusz will come back to NY early/mid Nov so perhaps we can use..

On Oct 28, 2015, at 2:52 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE  
=====>

 Centurion Banner

**Response (Natalia Molotkova) 10/28/2015 02:52 PM**

Change fee fro Jet Blue is 90.00USD. We will be able to use Delta cancelled portion, if it is same rout and same fare - will be add collect 200.00USD.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

(877) 877-0987  
Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/28/2015 02:51 PM**

Yes, I am not going to worry about the dollar credit! Thanks for this...

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**Response (Natalia Molotkova) 10/28/2015 02:47 PM**

Ok, unused delta portion will be credit for the future use, but I don't think it has value to be honest.

New ticket will be

B6 561 28OCT LGA PBI 0745P 1042P

TOTAL FARE - USD 163.10 PRIVATE

Non refundable, ticket is on its way.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

(877) 877-0987  
Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 10/28/2015 02:39 PM**

Do new ticket at 7:45 from LGA please. Thx Sent from my iPhone

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**Response (Natalia Molotkova) 10/28/2015 02:33 PM**

Delta has only

DL 2370 LGA PBI 605P 918P 717

or new ticket with another airline

UA 1764 EWR PBI 800P 1056P

B6 561 LGA PBI 745P 1042P

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

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Response (Natalia Molotkova) 10/28/2015 02:30 PM

Ok, on it...

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

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Customer ( ) 10/28/2015 02:30 PM

...yes, again...we need to change this ticket for Janusz...does it make sense to just buy a new ticket? not sure...you tell me...but he should depart tonight so he arrives PB around 10/11pm...any airport

Begin forwarded message:

**From:** "American Express Travel" < >  
**Subject:** Invoice 2250151 for BANASIAK/JANUSZ 29OCT15 XEULQI  
**Date:** October 27, 2015 at 10:24:02 PM EDT  
**To:**

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

**Thursday 29 Oct 15**

### Flight Information

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Date	29 Oct 2015
Airline	<b>Delta Air Lines</b>
Airline Record Locator	JOQXVV
Flight/Class	<b>DL1902</b> L Economy Class
Origin	New York, La Guardia
Destination	West Palm Beach, Palm Beach International
Departing	02:29 PM
Arriving	05:39 PM

Departure Terminal	Terminal D
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	26A

**Confirmed**

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If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

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Ref#151029-000388

<BANASIAK\_JANUSZ-XEULQI.pdf>