

**From:** Natalia Molotkova <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Fairmont Pacific Rim Waterfront [Email Ref: 151029-000447]  
**Date:** Wed, 28 Oct 2015 20:11:11 +0000

---

TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE

 Centurion Banner

**Response (Natalia Molotkova) 10/28/2015 04:11 PM**

Both hotels via hotel reservations are fully booked due to numerous conferences. So, the only way to get a room is via housing agency. I tried to call TED registration line, went to the voice mail. I emailed them, asked if they have a block of rooms, and if only registered participants can get those. Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ([REDACTED]) 10/28/2015 04:03 PM**

The WATERFRONT is first choice! yikes, so sorry...i just Told you backwards...Waterfront is first choice, then Pacific Rim...and yes, hoping if you speak with hotel they will give you a different story

**Customer ([REDACTED]) 10/28/2015 03:57 PM**

I called the Pacific Rim and they say they are the hosting hotel... not the Waterfront...so we try for the Pacific Rim first...we want the Conference Room AT the Pacific Rim for sure...we want the suite and deluxe room also, but if we can't get the sleeping rooms there, then we can try the Waterfront for the sleeping rooms...but the conference room needs to be where the TED conference is taking place (the Pacific Rim)

**Response (Natalia Molotkova) 10/28/2015 03:55 PM**

I can do that, I am just afraid that block of the room will be only for registered participants, that what I am trying to figure out with TED. Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ([REDACTED]) 10/28/2015 03:54 PM**

I am calling hotels to figure out where TED is being held!

---

**Response (Natalia Molotkova) 10/28/2015 03:52 PM**

Ok, they both show no availability, may be due to the conference blocked all the rooms for participants, will call hotels. Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer ([REDACTED]) 10/28/2015 03:51 PM**

he is not a registered participant...and he wants to be at the one where TED is being held ..if he can't do that one, then he will do the other...i am told the Pacific Rim is the nicer of the two, but both are nice...I just know he wants to be where the action is...

---

**Response (Natalia Molotkova) 10/28/2015 03:48 PM**

He is a registered participant already? Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Response (Natalia Molotkova) 10/28/2015 03:47 PM**

There is not such hotel as FA Pacific Rim Waterfront. It is FAIRMONT PACIFIC RIM or FAIRMONT WATERFRONT. Which one he is interested? Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer ([REDACTED]) 10/28/2015 03:45 PM**

Thank you!!

---

**Response (Natalia Molotkova) 10/28/2015 03:44 PM**

There is FAIRMONT PACIFIC RIM 1038 CANADA PLACE VANCOUVER BC V6C 0B9 and FAIRMONT WATERFRONT 900 CANADA PLACE WAY VANCOUVER BC V6C3L5 Which one he wants? Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Response (Natalia Molotkova) 10/28/2015 03:41 PM**

OK Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer ([REDACTED]) 10/28/2015 03:36 PM**

...to continue with the Vancouver request..it is the Fairmont Pacific Rim Waterfront Jeffrey wants...

To learn more about e-mail security or report a suspicious e-mail, please visit us at [REDACTED]

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here:

[REDACTED]. For "Map Legal Notices" click here:

[REDACTED]. There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit

[REDACTED] California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

Ref#151029-000447