

From: Lesley Groff <[REDACTED]>
To: bellaklein <[REDACTED]>
Subject: Re: Your Time Warner Cable appointment has been confirmed
Date: Thu, 15 Oct 2015 14:28:57 +0000

Ok thx

Sent from my iPhone

On Oct 15, 2015, at 10:07 AM, bellaklein <[REDACTED]> wrote:

i called TW and was told to ignore email as request was completed yesterday.
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Oct 15, 2015, at 9:57 AM, Lesley Groff <[REDACTED]> wrote:

I did not. don't know if anyone else did? I would send an email to all the girls...I don't think Nili would make an appt. she would ask me!

On Oct 15, 2015, at 9:55 AM, bellaklein <[REDACTED]> wrote:

Did somebody requested appointment for TWC? See below
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

Begin forwarded message:

From: Time Warner Cable <do-not-reply@timewarnercable.com>
Subject: Your Time Warner Cable appointment has been confirmed
Date: October 14, 2015 at 10:48:35 PM EDT
To: [REDACTED]
Reply-To: [REDACTED]

[Review your Time Warner Cable order and appointment details.](#)

 Time Warner Cable - Enjoy Better

 Thank you for your order.

Please take a moment to review your appointment and order details below. Save or print this email for your reference, as you may need your account information in the near future.

Service Address

Jeffrey Edwards
[REDACTED]

New York, NY 10065

Order Overview

Account Number:
[REDACTED]

Customer Code:
[REDACTED]

Work Order Number:
10006127898611190001

Appointment Date:
Thursday, October 15, 2015

Technician Arrival Time:
11:00 AM-12:00 PM

Services Ordered

High Speed Internet

*This email summarizes your order.
We'll be sending you another email soon to confirm your appointment.*

Need to make changes?

Simply register at twc.com/account to manage your appointment online with a TWC ID or [contact us](#) via phone or chat.

Take control of your account with the My TWC® app.

Download the FREE My TWC® app to get up-to-the-minute service alerts, view real-time account information, pay your bill and more, even when you're on-the-go.

Don't forget to visit twc.com/welcome.

You'll be able to view how-to videos, set up your TWC ID, download amazing apps, manage your account and discover all the entertainment that's now right at your fingertips.

Please note that if your order requires a service technician to come to your home, you or someone over the age of 18 with a valid government-issued ID must be there to welcome them.

Need Help?

[Join the TWC Community](#) to get many helpful tips from other TWC customers.



 [Rate This Email](#)  [MyAccount](#)  [Contact Us](#)  [Pay My Bill](#)  [Privacy Policy](#)

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Call
Us

The appointment window is the period of time during which our technician will arrive. You'll need to be at your residence for the duration of the appointment window. Service time varies depending on the extent of the work requested. Note to renters: If your service requires custom wiring, you will need to provide our technician with a letter of consent from your landlord. ©2015 Time Warner Cable Enterprises LLC. All Rights Reserved. Time Warner Cable and the eye/ear logo are trademarks of Time Warner Inc. Used under license.