

From: Lesley Groff <[REDACTED]>
To: James Ce <[REDACTED]>
Subject: Re: Jeffrey ...
Date: Thu, 08 Oct 2015 22:19:28 +0000

James...sorry I never replied back! thank you for the update...we sent to Jeffrey for his review! take care!!

On Oct 7, 2015, at 2:16 PM, james ce | personal genius <[REDACTED]> wrote:

Hi Lesley,

I was able to get much of the wifi sorted yesterday.

I didn't see any issues with the wifi in the dining room. The signal was strong, fast and clear. Merwin did say that the basestation there powered by an outlet managed by a Lutron panel, so there's a chance that it could have been shutoff while they were working. That would explain the loss of wifi that Jeffrey experienced, maybe?

Karyna has complained about the wifi on 3rd several times now. The second basestation that was in the bathroom has been unplugged for several weeks as Lutron worked, so everything in the back half of that floor has been connecting off basestations on the floors above and below (which doesn't work well in that building).

I was able to use powerline adapters to move the second basestation from the bathroom to the massage room in the back. Between the two basestations (the first is in the sitting room in the front of the third floor), they cover the floor fairly well, and saturate the back half of the floor better than it ever has been. Hopefully that will resolve whatever problems Karyna was seeing.

And finally, on 6th, with some rather ingenious electrical help from Merwin, I was able to use another set of powerline adapters to move the basestation from the kitchenette to the printer by his desk there. I couldn't get the powerline adapters to travel into the AV rack tho, so I replaced the basestation there with an AirPort Express in "client mode" to feed the equipment on the rack.

What that means is that now rather than having three basestations all broadcasting network signals ovetop of and interfering with each other, — two of which were themselves wireless clients of the kitchenette basestation — we have ONE centrally located basestation filling the room with a strong signal. It should be much more consistent and reliable now.

Hopefully that addresses JEE's concerns.



James Ce
your Personal Genius

Certified Support Professional 10.6
<http://personalgenius.us>

On Oct 5, 2015, at 4:01 PM, Lesley Groff [REDACTED] wrote:

Sounds good! Thx

Sent from my iPhone

On Oct 5, 2015, at 3:00 PM, james ce | personal genius [REDACTED] wrote:

Okay. I'll take a look the dining room and see what's going on.

As for Al's comments... well, he could be referring to a lot of different things with that.

Some setup is less than ideal (some was inherited from Scott, some is because the building is wired according to what they thought they'd need years ago when they did it and those needs have changed — eg. no network ports in the north side of the third floor, etc.).

I'll be fixing what I believe to be the main pain points tomorrow.



James Ce
your Personal Genius

□ Certified Support Professional 10.6
<http://personalgenius.us>

On Oct 5, 2015, at 1:20 PM, Lesley Groff [REDACTED] wrote:

Hi James...Jeffrey wanted me to pass along that there is no wifi in the dining room at all...I reminded him you are coming tomorrow at 10am...

He also told me that Al with Lutron (the lighting people) told Jeffrey that the apple system is not set up for a house like this...it is set up for like an average 4 bedroom house...(Not sure why he wanted me to pass that along...but there you go!)