

From: Natalia Molotkova <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Cancel La Mamounia Riad! [Email Ref: 151001-001415]
Date: Thu, 01 Oct 2015 16:00:01 +0000

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 Centurion Banner

Response (Natalia Molotkova) 10/01/2015 12:00 PM

Here it is: Dear Natalia, With reference to your email, we would like to inform you that we have processed your reservation cancellation (Your cancellation number is 10286431) and no charge will apply. We do hope that we can assist you again with your client next visit to La Mamounia. Yours Sincerely, Raja Foura Service des Réservations [REDACTED]
Tél : (212) 524 388 600 Meilleur Hôtel au Monde 2015 | Condé Nast Traveller Readers' Choice Awards | Best Hotel in the World 2015 Meilleur Hôtel Moyen Orient et Afrique 2015 | Condé Nast Traveller Readers' Choice Awards | Best Hotel in the Middle East and Africa 2015 Regardez nos vidéos : Suivez-nous sur : Inscrivez-vous à notre Newsletter gratuite :
Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Administrator) 10/01/2015 09:06 AM

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Customer ([REDACTED]) 10/01/2015 09:06 AM

yes, thanks so much for canceling and for reminder of holiday.

Response (Natalia Molotkova) 10/01/2015 09:00 AM

OK, will cancel and email you confirmation of cancellation. I will be away from October 2 till October 7th, so, if you need help, sorry, you have to call support team, thank you!!!! Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/01/2015 07:03 AM

Hi Natasha...Jeffrey has not made a decision on the Riad at La Mamounia...we must cancel this reservation so we are not charged!! Thanks! Lesley

Response (Administrator) 10/01/2015 07:03 AM

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PM EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate. Have a wonderful day!

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