

From: [REDACTED] >
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: [REDACTED] [Email Ref: 150929-000086]
Date: Mon, 28 Sep 2015 15:19:03 +0000

yes, it must be changeable...we can compare refundable vs non refundable also...but I know these are tix that could be changed! thanks

On Sep 28, 2015, at 11:14 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 09/28/2015 11:14 AM

I was too quick to give you the fare rules, it is one of those cases, when fare is not refundable and non changeable. Should I look for changeable fare? Sorry!! New thing with Delta, they used to have every single fare changeable before...

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 09/28/2015 11:12 AM

OK, tickets are on its way.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/28/2015 11:09 AM

Great. Please purchase for [REDACTED] and Janusz. thanks

Response (Natalia Molotkova) 09/28/2015 11:03 AM

1 DL 2358 12OCT PBI LGA 0804A 1059A
2 DL 2370 22OCT LGA PBI 0605P 0918P

TOTAL FARE - USD 306.20

Non refundable coach with \$200 change fee.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

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