

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Valdson's passport expires [REDACTED] [Email Ref: 150908-001329]
Date: Tue, 08 Sep 2015 17:13:10 +0000

Hi Natasha...I am still waiting to hear from them re updating their passports...or perhaps they have new passports and I have old copies...as soon as I hear back I will let you know...Can we reserve tickets for them anyway? thanks so much.

On Sep 8, 2015, at 12:57 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 09/08/2015 12:57 PM

So it did expire already? You will send me new passport? Regards, Natalia Molotkova
Centurion Relationship Manager [REDACTED] Hours:
Monday through Friday 10:30am to 7:00pm EST

Response (Administrator) 09/08/2015 09:42 AM

THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate. Have a wonderful day!

Customer ([REDACTED]) 09/08/2015 09:42 AM

Valdson's passport expires [REDACTED]

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