

**From:** Natalia Molotkova <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Change Ticket to WEd. Please! (Rec Loc# [REDACTED]) [Email Ref: 150901-000229]

**Date:** Mon, 31 Aug 2015 16:47:00 +0000

**Attachments:** [REDACTED]; Attachment\_2.html; Attachment\_3.txt

 Centurion Banner

**Response (Natalia Molotkova) 08/31/2015 12:47 PM**

OK, setting up exchange.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 08/31/2015 12:43 PM**

if it is the exact same flight keep it like that...Jeffrey requested 'same flight'...so go ahead and purchase it! thank you

On Aug 31, 2015, at 12:37 PM, Natalia Molotkova <[REDACTED]> wrote:

>

>

> Response (Natalia Molotkova) 08/31/2015 12:37 PM

> I can change her return flight to exact same flight on September 2nd: long connecting time in Frankfurt - that was the lowest fare.

>

> LH 403 02SEP EWR FRA 605P 745A

> LH 888 03SEP FRA VNO 840P 1140P

>

> at additional 147.00USD.

>

> We can reduce connection time, but add collect will be higher

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> (877) 877-0987

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Customer ([REDACTED]) 08/31/2015 12:06 PM

> Thx

>

> Sent from my iPhone

>

>> On Aug 31, 2015, at 11:51 AM, Natalia Molotkova <[REDACTED]> wrote:

>>  
>>  
>>  
>> Response (Natalia Molotkova) 08/31/2015 11:51 AM  
>> Got it, on it...  
>> Regards,  
>> Natalia Molotkova  
>> Centurion Relationship Manager  
>> [REDACTED]  
>> (877) 877-0987  
>> Hours: Monday through Friday 10:30am to 7:00pm EST  
>>  
>> Customer ([REDACTED]) 08/31/2015 11:48 AM  
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>>  
>> ===== application File Attachment =====  
>> [REDACTED] - [REDACTED], 85409 bytes, Added to incident  
>>  
>> ===== text File Attachment =====  
>> Attachment 2.html, 19699 bytes, Added to incident  
>>  
>> ===== text File Attachment =====  
>> Attachment 3.txt, 7020 bytes, Added to incident  
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your concierge service. The actual decision to use any service provider referred by Concierge  
Company and/or American Express is the responsibility of each Card Member. Concierge  
Company and American Express strongly recommend that you carefully consider each  
service provider before choosing to use that provider. Service providers are not employees or  
agents of Concierge Company or American Express, and are not authorized to act on behalf  
of Concierge Company or American Express in any way. The Card Member accepting and  
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are in no way responsible for the actions of the service provider used by the Card Member,  
and expressly understands and agrees that the exclusive remedy for any claims relating to  
services or products provided by the service provider (including, but not limited to  
negligence or failure to deliver on the terms of any contract between the service provider and  
the Card Member) is against the service provider and not against Concierge Company and/or  
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damage, or other claim with respect to any services or products provided to Card Member by  
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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

>>

>>

>> Ref#150901-000229

>>

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>>

> Response (Natalia Molotkova) 08/31/2015 11:51 AM

> Got it, on it...

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> (877) 877-0987

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Customer ([REDACTED]) 08/31/2015 11:48 AM

>

>

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