

**From:** Lesley Groff <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Need hotel letters by end of day Friday for Karyna [Email Ref: 150827-000719]  
**Date:** Wed, 26 Aug 2015 20:41:27 +0000

---

You are THE BEST! thanks

On Aug 26, 2015, at 4:39 PM, Natalia Molotkova <[REDACTED]> wrote:

 Centurion Banner

**Response (Natalia Molotkova) 08/26/2015 04:39 PM**

I am, the reservations promised me that we will have it by tomorrow.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer ([REDACTED]) 08/26/2015 04:36 PM**

ok, can you stay on top of the Bristol for us... :)

On Aug 26, 2015, at 4:24 PM, Natalia Molotkova <[REDACTED]> wrote:

>

>

> Response (Natalia Molotkova) 08/26/2015 04:24 PM

> Yes, I think so. When I was applying for the visa, I just gave the hotel confirmation, worked for me. But it was Austrian consulate.

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Customer ([REDACTED]) 08/26/2015 04:12 PM

> Will the letter from the hotel come via email on their letterhead in a PDF type file so it can be printed and taken to the embassy as an original letter confirming reservation? That is what I assume the below 'translates' to? (requirement for the visa from embassy below)

>

> 2. Hotels

> Confirmed and personal reservation from the hotel(s) in France and in the Schengen countries to be visited and which must be sent directly to you and not to the Consulate, confirming your reservations for each night you will spend in France and the Schengen States (we do not accept emails confirmations),

> or

> personal hotel vouchers confirming your booking for a tour with names and addresses of all hotels with the number of nights stay in each (+ 1 copy),

> Paris: Bristol hotel Sept 10th-Sept 20th

> St. Barth: any hotel Dec 25th - Jan 10th

>

> On Aug 26, 2015, at 3:20 PM, Natalia Molotkova <[REDACTED]> wrote:

>

>>

>>

>> Response (Natalia Molotkova) 08/26/2015 03:20 PM

>> Letter of invitation from Paris will be here by tomorrow, that what they said. Should I try to find another hotel without deposit? Might be impossible due to the time of the year and limited availability.

>> Regards,

> > Natalia Molotkova  
> > Centurion Relationship Manager  
> > [REDACTED]  
> > [REDACTED]  
> > Hours: Monday through Friday 10:30am to 7:00pm EST  
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> > Response (Natalia Molotkova) 08/26/2015 03:16 PM  
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> >  
> > Ref#150827-000719  
> > Customer ([REDACTED]) 08/26/2015 04:12 PM  
> > ok, will get answer today...thanks  
> >  
> > On Aug 26, 2015, at 4:08 PM, Natalia Molotkova <[REDACTED]> wrote:  
> >  
> >  
> >

>> Response (Natalia Molotkova) 08/26/2015 04:08 PM  
>> I asked them about the exact amount, waiting for the respond - they said deposit is due today.  
>> Regards,  
>> Natalia Molotkova  
>> Centurion Relationship Manager  
>> [REDACTED]  
>> [REDACTED]  
>> Hours: Monday through Friday 10:30am to 7:00pm EST  
>>  
>> Customer ([REDACTED]) 08/26/2015 04:00 PM  
>> I think we will have to do this... Can you tell me what 30% is approximately in US Dollars? I come up with about \$4,064 or so... that is a lot! geez... I just left a message for Karyna and await her reply. How long will the Hotel Manapany hold this room for us?  
>>  
>> On Aug 26, 2015, at 3:41 PM, Natalia Molotkova <[REDACTED]> wrote:  
>>  
>>  
>>  
>>> Response (Natalia Molotkova) 08/26/2015 03:41 PM  
>>> I've got nothing more, will you go with 30% deposit with 91 days cancellation thing? By September 25?  
>>> Regards,  
>>> Natalia Molotkova  
>>> Centurion Relationship Manager  
>>> [REDACTED]  
>>> [REDACTED]  
>>> Hours: Monday through Friday 10:30am to 7:00pm EST  
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>>> Customer ([REDACTED]) 08/26/2015 03:39 PM  
>>> Ok. Thx  
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>>> Sent from my iPhone  
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>>> On Aug 26, 2015, at 3:28 PM, Natalia Molotkova <[REDACTED]> wrote:  
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>>>> I'm really not sure why she wants both. Let me ask her on all this. Thx for help on rushing Bristol Hotel letter

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>>>> Ref#150827-000719

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>>> Ref#150827-000719  
>>> Response (Natalia Molotkova) 08/26/2015 03:41 PM  
>>> I've got nothing more, will you go with 30% deposit with 91 days cancellation thing? By September 25?  
>>> Regards,  
>>> Natalia Molotkova  
>>> Centurion Relationship Manager  
>>> [REDACTED]  
>>> Hours: Monday through Friday 10:30am to 7:00pm EST  
>>> Customer ([REDACTED]) 08/26/2015 03:39 PM  
>>> Ok. Thx  
>>> Sent from my iPhone  
>>> On Aug 26, 2015, at 3:28 PM, Natalia Molotkova <[REDACTED]> wrote:  
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> > > Other hotel I found is Le Sereno, is fully pre-paid non refundable. I keep trying...  
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>>>> Ref#150827-000719

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> > Letter of invitation from Paris will be here by tomorrow, that what they said. Should I try to find another hotel without deposit? Might be impossible due to the time of the year and limited availability.

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> >

> >

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

> > Response (Natalia Molotkova) 08/26/2015 03:16 PM

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> > Customer ( [REDACTED] ) 08/26/2015 03:12 PM

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>>  
>>  
>> Ref#150827-000719  
> Response (Natalia Molotkova) 08/26/2015 04:08 PM  
> I asked them about the exact amount, waiting for the respond - they said deposit is due today.  
> Regards,  
> Natalia Molotkova  
> Centurion Relationship Manager  
> [REDACTED]  
> [REDACTED]  
> Hours: Monday through Friday 10:30am to 7:00pm EST  
>  
> Customer ([REDACTED]) 08/26/2015 04:00 PM  
> I think we will have to do this...Can you tell me what 30% is approximately in US Dollars? I come up with about \$4,064 or so...that is a lot! geez...I just left a message for Karyna and await her reply. How long will the Hotel Manapany hold this room for us?  
>  
> On Aug 26, 2015, at 3:41 PM, Natalia Molotkova <[REDACTED]> wrote:  
>  
>>  
>>  
>> Response (Natalia Molotkova) 08/26/2015 03:41 PM  
>> I've got nothing more, will you go with 30% deposit with 91 days cancellation thing? By September 25?  
>> Regards,  
>> Natalia Molotkova  
>> Centurion Relationship Manager  
>> [REDACTED]  
>> [REDACTED]  
>> Hours: Monday through Friday 10:30am to 7:00pm EST  
>>  
>> Customer ([REDACTED]) 08/26/2015 03:39 PM  
>> Ok. Thx  
>>  
>> Sent from my iPhone  
>>  
>>> On Aug 26, 2015, at 3:28 PM, Natalia Molotkova <[REDACTED]> wrote:  
>>>  
>>>  
>>>  
>>> Response (Natalia Molotkova) 08/26/2015 03:28 PM  
>>> Other hotel I found is Le Sereno, is fully pre=-paid non refundable. I keep trying...  
>>> Regards,  
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>>>

>>>

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>>> Other hotel I found is Le Sereno, is fully pre-paid non refundable. I keep trying...

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>>

>>

>> Ref#150827-000719

>> Response (Natalia Molotkova) 08/26/2015 03:41 PM

>> I've got nothing more, will you go with 30% deposit with 91 days cancellation thing? By September 25?

>> Regards,

>> Natalia Molotkova

>> Centurion Relationship Manager

>>

>>

>> Hours: Monday through Friday 10:30am to 7:00pm EST

>>

>> Customer ( [REDACTED] ) 08/26/2015 03:39 PM

>> Ok. Thx

>>

>> Sent from my iPhone

>>

>>> On Aug 26, 2015, at 3:28 PM, Natalia Molotkova < [REDACTED] > wrote:

>>>

>>>

>>>

>>> Response (Natalia Molotkova) 08/26/2015 03:28 PM

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>>>> Sent from my iPhone

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>>>

>>>

>>> Ref#150827-000719

>> Customer ( [REDACTED] ) 08/26/2015 03:24 PM

>> I'm really not sure why she wants both. Let me ask her on all this. Thx for help on rushing Bristol Hotel letter

>>

>> Sent from my iPhone

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> Ref#150827-000719

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**Response (Natalia Molotkova) 08/26/2015 04:24 PM**

Yes, I think so. When I was applying for the visa, I just gave the hotel confirmation, worked for me. But it was Austrian consulate.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer ([REDACTED]) 08/26/2015 04:12 PM**

Will the letter from the hotel come via email on their letterhead in a PDF type file so it can be printed and taken to the embassy as an original letter confirming reservation? That is what I assume the below 'translates' to? (requirement for the visa from embassy below)

2. Hotels

Confirmed and personal reservation from the hotel(s) in France and in the Schengen countries to be visited and which must be sent directly to you and not to the Consulate, confirming your reservations for each night you will spend in France and the Schengen States (we do not accept emails confirmations),

or

personal hotel vouchers confirming your booking for a tour with names and addresses of all hotels with the number of nights stay in each (+ 1 copy),

Paris: Bristol hotel Sept 10th-Sept 20th

St. Barth: any hotel Dec 25th - Jan 10th

On Aug 26, 2015, at 3:20 PM, Natalia Molotkova <[REDACTED]>

wrote:

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> Regards,  
> Natalia Molotkova  
> Centurion Relationship Manager  
> [REDACTED]  
> [REDACTED]  
> Hours: Monday through Friday 10:30am to 7:00pm EST  
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> Response (Natalia Molotkova) 08/26/2015 03:16 PM  
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>

>  
> Ref#150827-000719

**Customer ( [REDACTED] ) 08/26/2015 04:12 PM**

ok, will get answer today...thanks

On Aug 26, 2015, at 4:08 PM, Natalia Molotkova < [REDACTED] >  
wrote:

>  
>  
> Response (Natalia Molotkova) 08/26/2015 04:08 PM  
> I asked them about the exact amount, waiting for the respond - they said deposit is due today.

> Regards,  
> Natalia Molotkova  
> Centurion Relationship Manager

> [REDACTED]  
> [REDACTED]  
> Hours: Monday through Friday 10:30am to 7:00pm EST

> Customer ( [REDACTED] ) 08/26/2015 04:00 PM  
> I think we will have to do this...Can you tell me what 30% is approximately in US Dollars? I come up with about \$4,064 or so...that is a lot! geez...I just left a message for Karyna and await her reply. How long will the Hotel Manapany hold this room for us?

> On Aug 26, 2015, at 3:41 PM, Natalia Molotkova < [REDACTED] >  
wrote:

>  
>>  
>>  
>> Response (Natalia Molotkova) 08/26/2015 03:41 PM  
>> I've got nothing more, will you go with 30% deposit with 91 days cancellation thing? By September 25?

>> Regards,  
>> Natalia Molotkova  
>> Centurion Relationship Manager

>> [REDACTED]  
>> [REDACTED]  
>> Hours: Monday through Friday 10:30am to 7:00pm EST

>> Customer ( [REDACTED] ) 08/26/2015 03:39 PM  
>> Ok. Thx

>> Sent from my iPhone

>>> On Aug 26, 2015, at 3:28 PM, Natalia Molotkova < [REDACTED] >  
wrote:

>>>  
>>>  
>>> Response (Natalia Molotkova) 08/26/2015 03:28 PM  
>>> Other hotel I found is Le Sereno, is fully pre=-paid non refundable. I keep trying...

>>> Regards,  
>>> Natalia Molotkova  
>>> Centurion Relationship Manager

>>> [REDACTED]  
>>> [REDACTED]  
>>> Hours: Monday through Friday 10:30am to 7:00pm EST

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>>> Yes that would've great. However I do think the time of year is an issue

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> Customer ([REDACTED]) 08/26/2015 03:39 PM  
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**Response (Natalia Molotkova) 08/26/2015 04:08 PM**

I asked them about the exact amount, waiting for the respond - they said deposit is due today.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ( ) 08/26/2015 04:00 PM**

I think we will have to do this...Can you tell me what 30% is approximately in US Dollars? I come up with about \$4,064 or so...that is a lot! geez...I just left a message for Karyna and await her reply. How long will the Hotel Manapany hold this room for us?

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>>> Ref#150827-000719

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**Response (Natalia Molotkova) 08/26/2015 03:41 PM**

I've got nothing more, will you go with 30% deposit with 91 days cancellation thing? By September 25?

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> > Centurion Relationship Manager  
> > [REDACTED]  
> > [REDACTED]  
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> [REDACTED]

> [REDACTED]

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> Sent from my iPhone

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> Ref#150827-000719

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**Response (Natalia Molotkova) 08/26/2015 03:28 PM**

Other hotel I found is Le Sereno, is fully pre-paid non refundable. I keep trying...

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer ([REDACTED]) 08/26/2015 03:24 PM**

Yes that would've great. However I do think the time of year is an issue

Sent from my iPhone

> On Aug 26, 2015, at 3:20 PM, Natalia Molotkova <[REDACTED]>

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>

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>

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